

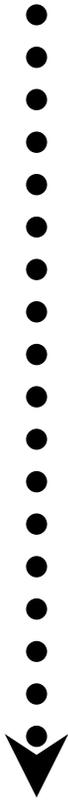


CRITICAL NEEDS GUIDE



[We hear you.]

TRANSITIONAL HOUSING SHELTER



Programs that provide extended shelter and supportive services for homeless individuals and/or families with the goal of helping them live independently and transition into permanent housing. Some programs require that the individual/family be transitioning from a short-term emergency shelter. The length of stay varies considerably by program. It is generally longer than two weeks but typically 60 days or more and, in many cases, up to two years or more. The supportive services may be provided directly by the organization managing the housing or may be coordinated by them and provided by other public or private agencies. Transitional housing/shelter is generally provided in apartment style facilities with a higher degree of privacy than short-term homeless shelters; may be provided at no cost to the resident; and may be configured for specialized groups within the homeless population such as people with substance abuse problems, homeless mentally ill, homeless domestic violence victims, veterans or homeless people with AIDS/HIV.

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TRANSITIONAL HOUSING/SHELTER AND/OR COMMUNITY SHELTER

SHELTER	1	2	3	4	5	6	7	8	1. Females 2. Males 3. Families 4. Ex-Offender 5. Pregnant and Single Woman 6. Single Parent Headed by Fathers
									7. Single Parent Headed by Mothers 8. Mental ILL
24/7 Gateway Center	X	X		X				X	275 Pryor St., SW Atlanta (404)215-6600 / (404) 215-6615 After Hours; Hours: 24 hours daily ; Eligibility: homeless individuals; housing: males & females 18 years of age and above; housing for women with children: accepts female children up to age 18; male children up to age 17; Fees: none
Atlanta City Baptist Rescue Mission								X	316 Peters St., SW ATL 30313 (404) 577-3409 Hours: opens 4:30 pm daily; Eligibility: Dinner: must attend chapel services; all other services: men only, call for details (substance abuse); Fee: straight
Atlanta Union Mission-My Sister's House	X							X	921 Howell Mill Rd., NW Atlanta (404)367-2465 Hours: 24 hours daily; Eligibility: females 18 years of age and above; women with children (no boys over the age of 11 in the shelter); Fee: varies by the program
Atlanta Union Mission-Shepherd's House		X						X	156 Mills St., NW Atlanta (404) 367-2493 Hours: Day shelter: 8:00 am to 3:00 pm MON – SUN, Night shelter: 4:00 pm to 7:00 pm MON - SUN (they must leave before 8:00 am) Eligibility: substance abuse program: males 18 years of age and above; night shelter: must be at shelter during intake hours; Fee: none
Auntie Honey's House	X							X	8375 San Jose Trail Jonesboro 30236 (770) 768-6114; Hours: 7 am to 6 pm MON-FRI; Eligibility: (no boys over 13 years of age) must have reliable transportation and not abuse drugs or alcohol; Fees: straight fee.
Buckhead Christian Ministry			X						2847 Piedmont Rd. NE Atlanta 30305 (404) 239-0038; Hours: 10 am to 1 pm MON, TUE, FRI; 1 pm to 4 pm WED THU; Eligibility: families must have children 18 years of age and under; working at least 3 weeks before applying to the program; maximum stay is 2 years Fees: sliding scale
Center for Families Resources			X			X	X		995 Roswell St. NE Ste. 100 Marietta 30060 (770) 428-2601 Hours: 8:30 am to 8:00 pm MON; 8:30 am to 6:00 pm TUE THU; 8:30 am to 5:00 pm WED FRI; Eligibility: Cobb residents; Fees: sliding scale.
Clifton Sanctuary Ministries, Inc.	X								369 Connecticut Ave., NE Atlanta-DeKalb (404) 373-3253; Hours: 6:00 pm to 5:00 am MON – SAT; Eligibility: homeless male 35 years of age and above; HIV+, or disabled, referral from social worker or homeless outreach worker; Fees: none
Cobb Street Ministry	X							X	Marietta, (770) 439-9280; Hours: 10:00 am to 5:00 pm MON – SAT; Eligibility: women who are pregnant and/or have children under 10 years of age; Fee: straight fee once employed
Decatur Coop Ministry			X			X	X		(404) 377-5365 Hours: 9 am to 5 pm MON-FRI; Eligibility: Single or two-parent families with at least 1 child under 16 years of age; need adults must be employed or engaged in employment-related activities, must be homeless; Fee: family must contribute 30% to their savings program and a fee of 10% of adjusted income
Dee's Academy Perfect Heart	X							X	(404) 366-3478 Hours: 8 am to 5 pm MON – FRI; Eligibility: maximum age of male child is 12); must be sober 90 days; Fee: Straight Fee
Dovcar Renaissance And Empower Minis.		X		X				X	(678) 701-7918 Hours: 8:00 am to 5:00 pm MON – FRI; Eligibility: homeless individuals; couples without children; veterans; older adults; single women; women with children (boys 12 years of age and below); ex-offenders; Fee: sliding scale
Drake House								X	10500 Clara Dr. Roswell Ste. A5 (770) 587-4712 Hours: 8:30 am to 4:30 pm MON - FRI; Eligibility: Homeless single mother with minor children, drug and alcohol free, and with ties to North Fulton Community Fees: None
Essence of Hope, Inc.	X								(404) 418-8920 Hours: 9 am to 4 pm MON – FRI; Eligibility: single women 18 years of age and above with substance abuse issues; must have completed detox; must be sober for at least five days; Fee: Straight Fee
Family Promise of Gwinnett County			X						3495 B Sugarloaf Pkwy. Lawrenceville, GA 30044 (678) 376-8950 Hours: 7:30 am to 4:30 pm MON – FRI Eligibility: Gwinnett County families with children (will not assist individuals or couples without children); children must be 17 years of age and below; family must reside in Gwinnett County for at least 30 days; Fee: none
First Presbyterian Church of Atlanta	X								1328 Peachtree St., NE Atlanta (404) 228-7766; Hours: shelter (to fill out an application): 1:00 pm to 4:00 pm MON WED Eligibility: single women only; Fee: none

TRANSITIONAL HOUSING/SHELTER & COMMUNITY SHELTER

SHELTER	1	2	3	4	5	6	7	8	1. Females 2. Males 3. Families 4. Ex-Offender 5. Pregnant and Single Woman 6. Single Parent Headed by Fathers
									7. Single Parent Headed by Mothers 8. Mental ILL
Focus on Family Faith In Action, Inc.	X	X				X			1350 New Hope Rd., SW Atlanta (678) 851-7278 Hours: 24 hours daily; after 5:00 pm voice mail available (please leave the client name and telephone number and reason for homelessness. Eligibility: homeless single men and women 18 years of age and above and women with children; maximum age of male child is 12 years of age; maximum stay is 72 hours (call 211 for a referral); Fee: none
Fortress Women's Facility, Inc.							X		(404) 839-2105 Hours: 9:00 am to 8:00 pm MON - FRI; 24 hour voice mail available; Eligibility: females 18 years of age and above with children; clients can have up to three children; children must be 12 years of age and below; Fee: Sliding Scale
Genesis Shelter			X			X	X		173 Boulevard, NE Atlanta 30312 (404) 522-6056 ; Hours: 8 am to 6 pm MON-FRI; Eligibility: homeless infants & their families; must have a child 12 months of age or below; if in recovery, special requirements apply; Fees: none ***This is not an emergency shelter***
Gift Transitional Home	X	X							2001 Martin Luther King, Jr. Dr. Atlanta (404)564-6486 Hours: 9 am to 7 pm MON - FRI, SUN Eligibility: homeless males and females 18 years of age and above ; Fee: sliding scale
Gilgal, Inc.							X		541 Mobile Ave. (404) 305-8007 Hours: 9 am to 5 pm MON – FRI; Eligibility: homeless women with substance abuse issues; Fee: 30% of monthly income is paid as ministry fee
H.O.P.E. Trough Divine Intervention		X							385 Holly St., NW, (404) 748-4375 Hours: 9 am to 5 pm MON-FRI; Eligibility: homeless male; must meet HUD defined chronic homeless criteria; must have TB screen and RPR within the current year; Fee: 30% of adjusted gross monthly income; referral from another trans. housing program
Hope Atlanta Programs of Travelers Aid	X	X	X			X	X	X	75 Marietta St., NW Ste. 400 ATL (404)817-7070 ; Hours: 8:30 am to noon, 1 pm MON, TUE, THU, FRI; Eligibility: families with children and verified special needs; newcomers; transient mentally ill; individuals living with HIV/AIDs; runaways; resettling homeless; must have income 3 times the amount of monthly rent for first month's rent assistance. Fee: None.
Hope Shelter	X						X		4231 Old Dixie Hwy. Hapeville, GA 30354 (404) 366-0210 ; Hours: 8 am to 9 pm MON – SUN; Eligibility: single women or women with children (male child must be 6 years of age and below); women must be employed at time of intake; must be drug and alcohol free; Referral: call 211 ; Fee: 30% of total income per week
House of Dawn							X		(770) 477-2385 ; Hours: 9:00 am to 6:00 pm MON – FRI; Eligibility: single women 18 to 23 years of age with maximum two children 5 year of age and below; must be employed or able to work; Fee: 25% of gross income
Housing Initiative of North Fulton			X			X	X		89 Grove Way Roswell 30075; (770) 642-9185 ; Hours: 9 am to 5 pm MON-FRI Eligibility: homeless families with children, if 2 parents, must be legally married and have custody of children; employed full-time; no drug or alcohol issues; must have ties to North metro-Atlanta area; Fee: sliding scale (one third of income goes toward rent)
Initiative for Affordable Housing			X			X	X		1434 Scott Blvd. Ste. 200 Decatur (404) 299-9979 Hours: 9 am to 5 pm MON – FRI Eligibility: individuals 25 years of age and above; has to be able to work 40 hrs a week; employed, willing to enter complete social service program including financial planning Fee: none
Interfaith Outreach Home			X			X	X		5200-A Buford Hwy Doraville 30340; (770) 457-3727 ; Hours: 10 am to 4 pm MON-FRI; Eligibility: couples must be legally married; single parents with children; at least one adult must be employed full-time; all family members must be alcohol and drug free; must be capable of saving a minimum of \$200 - \$500 per month Fee: straight fee
Jars of Clay Outreach	X	X				X	X		937 Sims St., SW, Atlanta, GA 30310 (404) 586-9793 ; Hours: 6:00 am to 9:00 pm MON – SUN; Eligibility: shelter: accept women, families and single parents with the male child up to 18 years of age: Fee: straight fee
Jefferson Place Transitional House		X				X	X		1135 Jefferson St., NW Atlanta (404) 613-0412 ; Hours: 9 am to 5 pm MON - FRI; Eligibility: Males above 18 years of age; must be drug free for at least 30 days; Fees: No fee initially; 30 % of income after client starts working (1/2 will be given back when client successfully transitions).
Jesus Set the Captive Free, Inc.		X	X						2745 Hapeville Rd. Apt. 503 ATL, GA 30354 (404) 768-8025 Hours: 9 am to 5 pm MON – FRI; Eligibility: homeless males and male ex-offenders; Fee: Sliding Scale

TRANSITIONAL HOUSING/SHELTER & COMMUNITY SHELTER

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Joy in Christ Outreach Ministries		X							3556 Hazy Ct. Decatur (770)895-6917; Hours: 8 am to 6 pm MON - SAT; Eligibility: males 21 years of age and above; clients with a drug/alcohol addiction past must provide proof of completion from a detox or recovery program Fees: Straight fee.
MUST Elizabeth Inn	X	X	X			X	X		55 Elizabeth Church Rd. Marietta, GA (770) 426-7667; Hours: 5:30 pm to 6:00 am daily (must be present at 5:00 pm); Eligibility: none; Fee: none
MarJ Affordable Housing	X	X		X		X	X		2905 Third Ave., SW Atlanta, (404) 761-9122; Hours: 10:00 am to 6:00 pm MON – FRI; Eligibility: battered women; low-income individuals and families; veterans; older adults; military personnel and families; women with children (maximum age of male child is 12); single women; ex-offender (misdemeanor charges) Fee: straight
Mary Hall Freedom House	X						X		200 Hannover Park Rd. Ste. 100 ATL (770)642-5500 Hours: 24 hours daily ; Eligibility: females 18 years of age and above with or without children (no more than 3 children, birth to 13 years of age) Primary diagnosis must be drug or alcohol dependency. Priority given to pregnant or HIV positive women with required primary diagnosis. Fee: sliding scale; none for Fulton County residents
New Way of Life Ministries		X		X					3065 Midway Rd. Decatur (404)934-3176 Hours: 9 am to 7 pm MON – SUN Eligibility: males 18 to 40 years of age and above; 6 month minimum stay, one year maximum; sex-offenders not allowed; Fee: based on ability to pay
Nicholas House			X			X	X		830 Boulevard, SE Atlanta (404)622-0793; Hours: 24 hours daily; Eligibility: Homeless families with children; Fee: Sliding scale (based on 30% income, 25% is returned upon successful completion of program).
Odyssey III	X						X		276 Decatur St., SE ATL 30312 (404) 659-3390 Hours: 8:30 am to 3:30 pm MON-FRI; Eligibility: single men, single women, and women with children 17 years of age and under; Fee: straight fee
Reentry Project, Inc.				X					(888)973-3687 Hours: 8:00 am to 6:00 pm MON – SAT Eligibility: males 20 to 29 years of age; first time offenders; misdemeanor offense; ex-offenders must be out from prison no more than 2 weeks; residents of service area only Fee: none
R.E.D.E.E.M.E.D. Community Outreach, Inc	X	X							(404) 755-9441 Hours: 11 pm to 6 pm MON - FRI; Eligibility: male, female any age due to homelessness with a source of income; Referral from 211, church or agency; Fee: Straight fee
Rainbow Village			X			X	X		3160 Main St. Ste. 100 Duluth, GA 30071 (770) 497-1888; Hours: 9 am to 5 pm MON-FRI; Eligibility: homeless or facing homelessness, families w/children, must be employed, if unemployed must be actively seeking employment and have transportation, agency accepts both single parent and two parent families, parents must have custody of children; Fee: sliding scale
S.H.A.R.E House							X		Douglasville (770) 949-0626 Hours: 8 am to 5 pm MON – FRI; Eligibility: women and their children; Fee: none
Salvation Army	X	X	X						400 Luckie St., NW ATL 30313 (404) 486-2701 Hours: 7 am MON-FRI; Eligibility: single parents and married couples with children; all participants must leave each weekday morning at 7:00 am and each weekend morning at 8 am Fee: straight fee (daily rate)
Serenity House of Atlanta		X		X					Decatur (404) 538-1361 Hours: 24 hours daily; Eligibility: battered women; ex-offender women; homeless women 18 years of age and above; Fee: sliding scale; first two weeks free for women without income
Tapestry Youth Ministry	X				X		X		College Park, GA (404) 767-5580; Hours: 9:00 am to 5:00 pm MON – FRI; Eligibility: pregnant women 18 to 23 years of age; single mother with maximum two children 3 years of age and below; Fee: none
TGH Ministries		X		X					(678) 755-2554 Hours: 9:00 am to 5:00 pm MON – SUN; Eligibility: males 19 to 50 years of age without children; must be 30 days sober; ex-offender with misdemeanors offenses (does not accept sexual offenders); Fee: straight fee
United Methodist Children's Home			X						500 S. Columbia Dr. ATL (404) 327-5872 Hours: 24 hours voice mail; Eligibility: Families w/children 17 years of age and below; Fee: None first 30 days, after: straight fee
YWCA of Greater Atlanta							X		1384 Ralph David Abernathy Blvd. (404) 752-6199; Hours: 24 hours daily; Eligibility: women and children; male child must be 17 years of age and below; clients should have a verifiable income, be in enrolled in school, or enrolled in a job-training program; Fee: none
Zion Keepers		X							2270 Flat Shoals Rd. Riverdale (678) 698-5087; Hours: 8 am to 6 pm MON-SUN; Eligibility: Employed male able to work or have the ability to pay program fee; Clean from drugs/alcohol 3 to 7 days; Fee: sliding scale

DOMESTIC VIOLENCE SHELTER

ATLANTA MISSION (My Sister's House); (404)367-2465; Hours: 24 hours daily; **Eligibility:** females 18 years of age and above; women with children (no boys over the age of 11 in the shelter); **Fee:** Varies

BAITUL SALAAM; (770) 255-8500 Hours: 10 am to 6 pm MON, TUE; **Fee:** none

CARROLL COUNTY EMERGENCY SHELTER, INC. (770) 834-1141 Hours: 24 hours daily; **Eligibility:** female victims of domestic violence; accepts male children up to 18 years of age; must have a referral from a local agency or a hospital

CHEROKEE FAMILY VIOLENCE CENTER; (770) 479-1804 * Main Number (770)479-1703 * 24 Hour Crisis Line * (770) 720-7050 Spanish Line; Hours: 24 hours daily; **Area Served:** Cherokee

CLAYTON COUNTY ASSOCIATION AGAINST FAMILY VIOLENCE, INC. – (770) 961-7233 Hours: 24 hours daily; **Eligibility:** abused women with children (boys 12 years of age and below)

COMMUNITY WELCOME HOUSE; (770) 304-0966 Hours: 24 Hours daily; **Eligibility:** female in an abusive situation; accepts male children up to 18 years of age or female youth that have been emancipated; **Area Served:** Coweta, Fayette, Fulton

FLINT CIRCUIT COUNCIL ON FAMILY VIOLENCE, INC. - HAVEN HOUSE (770) 954-9229 CRISIS LINE 24/7: TTY Area Served: BUTTS, HENRY, LAMAR, JASPER

HOPE ATLANTA PROGRAMS OF TRAVELERS AID; (770) 428-1883 Hours: 9 am to 5 pm MON TUE THU FRI **Area Served:** Cobb

HOPE CARE HOME, INC. -- (678) 949-4673 Hours: 9:00 am to 11:00 pm MON – SUN; **Eligibility:** single women or women with children accepted; must have income; maximum age of male child is 6 years of age; **Fee:** straight fee

INTERNATIONAL WOMEN'S HOUSE; (770) 413-5557 Hours: 24 hours daily

NORTH GEORGIA MOUNTAIN CRISIS NETWORK; (706) 632-8401 or (706) 632-8400 Crisis Line; Services Hours: 24 Hours daily;

PARTNERSHIP AGAINST DOMESTIC VIOLENCE; (404) 873-1766 – Fulton Crisis Line; (770) 963-9799 - Gwinnett Crisis Line; (800)334-2836 Statewide Crisis Line (24 hours daily); Hours: 8:30 am to 5 pm MON-FRI; **Crisis Line:** 24 hours daily

PROJECT RENEWAL; (770) 860-1666 Hours: 24 hours daily; **Eligibility:** Female victims of domestic violence **Fees:** None; **Area Served:** Newton, Rockdale, Walton

PROMISE PLACE; (770) 461-3839 Main Client Number, (770) 460-1604 24 Hour Crisis Line; Hours: 8:00 am to 4:30 pm MON – FRI, **Crisis Line:** 24 hrs daily; **Eligibility:** battered women and their children; legal advocacy and assistance: male/female victims

S.H.A.R.E HOUSE, INC. -- (770) 949-0626 or (770) 489-7513 Crisis Line Hours; Hours: 8:00 am to 5:00 pm MON – FRI; **Area Served:** Douglas, Paulding

SISTERS AGAINST DOMESTIC VIOLENCE, Inc -- (770) 896-2223; Hours: 9:00 am to 6:00 pm MON – FRI; **Eligibility:** single women with children and without children 18 years of age and above

WOMEN OF EXCELLENCE REENTRY PROGRAM -- (770) 358-8820 or (404) 405-4023; Hours: 24 hours daily; **Eligibility:** women 18 to 50 years of age; must have 30 days sobriety; **Fee:** Straight fee

WOMENS RESOURCE CENTER TO END DOMESTIC VIOLENCE; (404) 688-9436 Hours: 24 hours daily; **Eligibility:** Battered women and all children up to 18 years of age

YWCA OF NORTHWEST GEORGIA; (770) 427-2902 or (770) 427-3390 Crisis Line Hours: 24 Hours Crisis Line; **Eligibility:** Restricted to females and children who have recently experienced domestic violence; **Area Served:** Cherokee, Cobb, Paulding

HOMELESS SERVICES

AID ATLANTA - 404/870-7700 Services: case managers who advocate for services like housing and medication; office hours: 9 am to 5 pm MON –THU

AIDS - AIDS Alliance for Faith and Health 404/659-2437, day program, spiritual, emotional support & activities; 9 am to 5 pm MON – THU; 9 am to 3 pm FRI

AIDS & HIV+ - The Living Room 404/616-6332, 9:00 am to 4:30 pm MON - FRI

ALCOHOLICS ANONYMOUS - 404/ 525-3178, call for meeting schedule and a sponsor AI-Anon & AI-Ateen (800) 568-1619 24Hr Hotline

ATLANTA CENTER FOR SELF SUFFICIENCY. - 404/874-8001, 75 Peachtree Place; helps you get and keep a job; 8:00 am-4:00 pm MON - FRI

ATLANTA CITY BAPTIST RESCUE MISSION - Men's night shelter 404/577-3409, 316 Peter's St.; intake at 4:30pm

ATLANTA UNION MISSION - Men's night shelter 404/367-2493, Night shelter: 4 pm to 7 pm MON - SUN (they must leave before 8:00 am 156 Mills St., NW Atlanta

ATLANTA UNION MISSION-WOMEN – My Sister's House 404/367-2465, 921 Howell Mill Rd., NW ATL Women's night shelter, no male children over the age of 11,

ATLANTA DAY SHELTER FOR WOMEN & CHILDREN - 404/876-2894, 655 Ethel St., is a day shelter for homeless women and children. Some medical services are provided through Mercy Mobile Health Care, Open 8am-4pm Mon-Sun

BUS – Greyhound: Fare & schedule info 1-800-231-2222; (800)752-4841 callers with disabilities, 232 Forsyth St

CHILD CARE - Quality Care for Children (877)255-4254 Atlanta Children's Shelter (404)892-3713

CLOTHES - United Way 211, 24-hour referral hotline or the Outreach Offices listed below for referrals for clothes

CLOTHES - St. Vincent De Paul Thrift Store in Hapeville; 404/767-5238; see list of outreach offices below that give vouchers

COCAINE HOTLINE - 1-800-347-5304

CROSSROADS COMMUNITY MINISTRY - St Luke's 404/873-7650, 420 Courtland St.; new client registration - 8:30 am MON - FRI

DENTAL – Emergencies: Grady Hosp (if you're in enough pain). Non-emergencies: Good Samaritan Center 404/523-6571, 7:30 am to 4:00 pm MON-THU; 7:30 am to 2:00 pm FRI

DRUG & ALCOHOL - Face to Face Help Odyssey III 404/659-3390; Crossroads 404/873-7650; Safehouse Outreach 404/523-2221; Project Connect (Jewish Family Services) 404/215-6600, Helpline Georgia 1-800-338-6745

DRUG & ALCOHOL - DETOX (Fulton Co) 404/730-1650, 265 Boulevard; take first few people at 8am Mon-Fri. Must have proof of living in Fulton Co. for the last 6 months.

DRUG & ALCOHOL - Atlanta Union Mission (Shepherd's Inn) 404/367-2493 24 hours daily

DRUG & ALCOHOL - Salvation Army Rehab Center 404/522-9785, must be between ages 21-60, must be physically able to work; intake: 9am - 2pm Mon - Fri. Referrals are helpful.

DRUG & ALCOHOL HOTLINE - Live counselors: 1-800-338-6745, Helpline Georgia 24-hours daily

DRUG & ALCOHOL - For a list of free-to-enter programs call the United Way at 2-1-1

EYEGLASSES – Go to Grady for a prescription. Take it to an Outreach office listed below. They will fax it to the Lions Lighthouse. When the glasses are ready they will send them to the Outreach office for you to pick them up. For more information call the Lion's Lighthouse 1-800-718-7483, Fax: 404/636-5549

ELIZABETH INN – (MUST Ministries) 770/426-7667, shelter in Marietta for men, women, and children; no referrals, must apply in person

FINANCIAL ASSISTANCE REFERRALS - United Way 211(24-hour information and referral hotline); rent, gas, electric, water, groceries, clothes, and much more

FOOD - Groceries and Meals: United Way 211(24-hour information and referral hotline)

FURNITURE - Furniture Bank of metro Atlanta need referral from DCFS

GOOD SAMARITAN HEALTH CTR.- 404/523-6571, 1015 Donald Lee Hollowell Pkwy.; helps homeless with dental and medical services

HOUSING - Atlanta Housing Authority 404/892-4700; 230 John Wesley Dobbs Ave. Atlanta, GA 30303 Atlanta. Legal Aid 404/524-5811 helps with landlord problems

HOUSING - Phoenix House & O'Hern House (for mentally disabled), call Community Friendship 404/875-0381 for information

IMMIGRATION ASSISTANCE - Catholic Charities, 404/881-6571, 680 W. Peachtree St., 8:00 am to 4:00 pm MON - FRI

ID – Emmaus (404)523-2856 GA. Law Center on Homelessness and Poverty 404/681-0680; helps with any problems

JAIL - City of Atlanta Jail 404/865-8000 Fulton Co. Jail 404/853-2001 Dekalb Co. Jail 404/298-8500

JEFFERSON PLACE - Men's night shelter 404/613-0412, 4 to 5 miles from downtown; opens 9 am to 5:00pm, must have ID

JOB ASSISTANCE - Samaritan House 404/572-9000, 302 Decatur St. Atlanta, GA 30312, 7:00 am to 11:30 am, 1:00 pm to 4:00 pm MON - FRI

JOB ASSISTANCE - Atlanta Center for Self Sufficiency 404/874-8001; 75 Peachtree Pl. NE, Atlanta

JOB ASSISTANCE - Atlanta Urban League 404/659-1150, 100 Edgewood Ave., job information, referral, and training

JOB ASSISTANCE & Training - Atlanta Workforce Development 404/546 658-3000, 818 Pollard Blvd., Mon-Fri 8:30am - 5pm; orientation: 8:45 am Mon-Fri.

JOB CORPS - (800)733-5627, 239 West Lake Ave., NW ATL; serves young men and women ages 16-24

LEGAL – The GA Law Center for the Homeless 404/681-0680, 60 Walton St., no appointment needed, civil cases ONLY; Mon-Fri 9am - 5pm. Closed Wed for new clients.

LEGAL - Atlanta Legal Aid Society 404/524-5811, 151 Spring St., civil cases ONLY; Sr. Citizens Law Center, free Notary Public.

LEGAL – The GA Justice Project, 404/827-0027, 438 Edgewood Ave. (at Boulevard) criminal cases ONLY

LIVING ROOM - 404/616-6332, 341 Ponce de Leon, clearinghouse for people with HIV+/AIDS helps find housing; open Mon-Fri 9am to noon

MARTA - Route information 404/848-4711; half fare Marta Card: (404)848-5389; service for people 65 and older or disabled. If 65+ you'll need picture ID with your birth date on it. If under 65 & disabled, you need a doctor's statement stating what disability you have

HOMELESS SERVICES (cont'd)

- MEALS - Atlanta Union Mission:** Mon-Sun 7am – 8pm 404/367-2493; **Crossroads:** (404)873-7650 Mon-Fri 10am-10:45am present and new clients who signed up by 10:30am; **Open Door Community:** breakfast: 6:45 am MON TUE; lunch: 11:00 am to noon WED THU (404)874-9652
- MEDICAL - Mercy Mobile** (678)843-8600, call for current schedule or to ask about all available services
- MEDICAL - Good Samaritan Center** 404/523-6571, Ivan Allen Jr. Blvd., NW Atlanta., Mon-Thu 8:30am-5pm, Fri 8:30am-noon; dental, medical services for the poor. Must make appointment.
- MENTAL HEALTH – Emergencies:** Fulton Co. Emergency Mental Health 404/730-1600, Mobile Crisis Team (includes mental health workers & police officers) Grady Hospital at 404/616-4762. **Non-emergencies:** Metro Atlanta Mental Health Assoc. 404/527-7175; Community Friendship 404/875-0381, they may be able to provide case manager and also have a day center for people with mental disabilities
- MIDTOWN ASSISTANCE CTR** – 404/681-5777, financial help, groceries for zip codes 30303,08,09,12,13,14. Transportation assistance for any zip code for job, and job interviews. Clients call for appointment 9:30 am to 12:30 pm MON THU FRI; 1:00 pm to 4:00 pm TUE; 1:00 pm to 4:00 pm, 5:00 pm to 7:00 pm WED or have one of the outreach offices listed below call for you
- NARCOTICS ANONYMOUS** - 800/347-5304, for schedule and to leave a message see "Cocaine Hotline" listing above
- OPEN DOOR COMMUNITY** - 404/874-9652, 910 Ponce de Leon Ave., soup kitchen, breakfast, showers, clothes
- ODYSSEY III** - 404/659-3390, 276 Decatur St., counseling and hot meals Mon-Fri 4pm-5pm 2:00 pm to 3:00 pm SAT; 8:00 am to 9:00 am SUN (see list of outreach offices below)
- OUTREACH - Central Presbyterian** 404/659-7119, - **Crossroads Community Ministries** (St. Luke's) offers variety of services (see "Crossroads" listing above)
- OUTREACH - Midtown Assist Center** 404/681-5777, helps with ID, Marta, (if for job), work clothes; 9:30 am to 12:30 pm MON THU FRI; 1:00 pm to 4:00 pm TUE; 1:00 pm to 4:00 pm, 5:00 pm to 7:00 pm WED
- OUTREACH - Sullivan Center** 404/753-0531, 9 am to noon – 1:30 to 3:30 pm MON - FRI; offers financial assistance, Marta, jobs, budgeting, etc.
- PAYEE** – Planned Lifetime Assistance Network/PLAN of Georgia (404)634-0094,
- POLICE REPORTS** - City of Atlanta police reports 404/853-7461, criminal backgrounds 404/853-44910
- PROJECT CONNECT** - 404/215-6600 (Gateway Center); drug & alcohol information and referral; offers ID, birth certificate, clothing, food, mailroom. Call for appointment.
- RENT ASSISTANCE** - United Way 211 (24-hour referral hotline), also offers lots of information on many other services
- ATLANTA CENTER for SELF SUFFICIENCY**- 404/572-9000, 302 Decatur St. Atlanta, GA 30312, helps with jobs; to enter you need to get a referral from any outreach office listed above
- SAFEHOUSE** – Safehouse Outreach Ministries 404/523-5758 or 1-800-900-4787, 2488 Lakewood Ave. Atlanta.; offers drug & alcohol counseling, meals, and church services
- SHELTER** – Covenant House Georgia 1-800/999-9999; 2488 Lakewood Ave., youth 18 to 21 years of age
- SHELTER - Atlanta Children's Day (Care) Shelter** 404/892-3713, 7am-6pm for homeless children (infants, pre-school, toddlers) living in shelters. Bring a letter from the shelter showing you are homeless and kids' birth certificates. (Also see Atlanta Day Shelter for Women & Child).
- SHELTER - Day Shelter For Women & Children** (see listing above under Atlanta Day Women's)
- SHELTER - Atlanta City Baptist Rescue Mission** 404/577-3409, 316 Peters St., for men ONLY; intake 4:30pm, best to arrive by 3:30pm. Offers meals, and showers
- SHELTER - Atlanta Union Mission** 404/367-2493, 165 Alexander St.; for men ONLY, intake 4pm, best to arrive by 3pm
- SHELTER - Jefferson Place** 404/613-0412, 1135 Jefferson St.; for men, intake 5pm, best to arrive by 4pm. ID required (4 miles from downtown)
- SHELTER - Salvation Army Men Transitional night shelter** 404/486-2701, 400 Luckie St.; for men and women
- SHELTER - Atlanta Union Mission, My Sisters' House** (404)367-2465 or (404)367-2244 (call directly or go through the Task Force for the Homeless, night shelter for women
- SHOWERS - Open Door** (400) 874-9652, 910 Ponce de Leon, Wed, Thu (sign-up 8:30am), clothes provided during the same time
- SOCIAL SECURITY** - 1-800-772-1213 or 404/331-4155, 55 Marietta St., 4th Floor, Atlanta 30303, helps get S/S card (need 2 items to show your identity) file for SSI + Soc Sec disability, get payee, change address, if denied Soc Sec benefits see the lawyer listing above
- TAX REFUND** - lcall IRS 1-800-829-1040
- TRAVELER'S AID** - 404/817-7070, 75 Marieta St., Ste. 400; helps stranded individuals, runaways, battered women, and low-income people trying to get established here. Also, provides travel assistance, case management, and information & referral for shelters, housing, and counseling.
- UTILITIES - United Way 211**, 24-hour information and referral on gas, electric bills, water, and phone service; also has info about rent assist, groceries, and much more
- VETERANS' ADMINISTRATION** – 1-800-827-1000, Regional office: Clairmont Rd. Decatur, GA, 30033; information about veteran services
- VETERANS' CENTER** - 404/347-7264, 77 1670 Clairmont Rd. (Midtown), helps readjust, job counseling, substance abuse information, and links to services in community. There is a VA medical clinic at this site. Call 404/321-6111
- VETERANS HOMELESS PROGRAM** – VA Medical Center 404/321-6111 ext. 7436, 1670 Clairmont Rd.
- VOTER REGISTER** – call UWA 211 for county location
- WHEELCHAIR** - Friends of Disabled Adults 770/491-9014; helps in buying equipment for the disabled

HELP OFFICES

24-hours 7 Days A Week Toll Free Telephone Numbers To Call About Many Homeless Services

United Way of Atlanta 211 (free call) or 404/614-1000

Most of the help offices listed below have information available for you to read (and in some cases have copies for you to take with you) on many topics including: Shelter, hot meals, clothes, ID, showers, birth certificates, medical care, dental care, eyeglasses, church services, MARTA tokens and cards, Travelers' Aid, veterans services, legal help, drug and alcohol recovery programs, job assistance, mental health assistance, child care, payees, food stamps, mail addresses, voice mail, and more.

Crossroads Community Ministries

420 Courtland St., NE Atlanta, Ga. 30308 404/873-7650

SERVICES: ID, information and referrals for shelter, drug and alcohol recovery programs, clothes, MARTA tokens and cards (for jobs), mailroom, telephone calls, birth certificates (if born in Ga. or in any other state), Social Security, SSI, food stamps. NA meetings Tue-Fri 1pm-2pm

HOURS: New clients need to arrive by 8:30am for orientation. If already a client at Crossroads, show up between 9am-10:45 am

OTHER SERVICES: Meal: (arrive before 8:30am for orientation), **Mailroom:** New clients must go through the orientation program (arrive before 10:30am) before getting mail here. **Medical Clinic:** Open Monday Tuesday, and Thursday 9am-4pm; appointments are made beginning at 9:30am.

Central Presbyterian Church

201 Washington St. Atlanta, Ga. 404/659-7119

SERVICES: ID, information and referrals for shelter, drug and alcohol recovery programs, clothes, jobs, MARTA tokens and cards (for jobs), and groceries. **HOURS:** Monday-Friday 9am to 12:30pm. You should schedule an appointment by calling the office or walking in. However, you will not be seen on the same day. **OTHER SERVICES:** operates a night shelter from November through March. To be admitted you must go to their outreach (help) office at the hours mentioned above to apply for admission into the shelter.

Midtown Assistance Center

30 Porter Place (inside First Methodist Church) at Peachtree St. & Ralph McGill Blvd. 404/681-5777

SERVICES: Provides funds for ID and MARTA tokens for job interviews, MARTA tokens or cards for those employed but who have not been paid yet, and men's clothing for those working or seeking employment. **HOURS:** 9:30 am to 12:30 pm MON THU FRI; 1:00 pm to 4:00 pm TUE; 1:00 pm to 4:00 pm, 5:00 pm to 7:00 pm WED **OTHER SERVICES:** Services are for those who live in ZIP codes 30303, 30308, 30309, 30312, 30313, and 30314; MAC also provides groceries and financial assistance. You must call for an appointment. **NO WALK-INS**

Atlanta Women's Day Shelter

655 Ethel St. Atlanta, Ga. 30318 404/876-2894

SERVICES: Helps with a huge number of services including clothes, showers, medical services, spiritual counseling, computer classes, Job counseling, drug and alcohol counseling, helps with transportation to jobs and job interviews, and birth certificates; children welcome. **Hours:** Open every day including weekends from 8am-4pm. medical services: 9:00 am to 3:00 pm TUE - FRI

Project Connect

275 Pryor St., SW Atlanta, GA 30303 (404)215-6600

SERVICES: Drug and alcohol information and referral, ID assistance, birth certificates (in and out of state), clothes, groceries, mailroom, addiction support group, crisis intervention, case management, supportive counseling, budgeting assistance, and domestic violence support group and intervention. **HOURS:** call Mon-Fri 7 am to 4:30 pm for an appointment

Rent and/or Utilities

Agency	Area Served	Phone	Hours	Eligibility
Buckhead Christian Ministry	30305, 30309, 30311, 30318, 30319, 30324, 30326, 30327, 30331, 30329, 30340, 30341, 30342, 30345, 30360	(404)239-0038	10:00 am to 1:00 pm MON TUE FRI; 1:00 pm to 4:00 pm WED THU	residents of listed service area who have lived at address and paid rent for at least three months
Center for Family Resources	Cobb	(770)428-2601	8:30 am to 8:00 pm MON; 8:30 am to 6:00 pm TUE THU; 8:30 am to 5:00 pm WED FRI	families residing in Cobb County for at least 2 months
Clayton County Community Services Authority	Clayton	(404)363-0575	8:00 am to 11:30 pm MON - FRI	residents of service area only
Clayton County Family Care	Clayton	(404)366-5527	9:00 am to 10:30 am WED	families residing in Clayton County for three continuous months for; must meet income guidelines
Christian Aid Mission Partnership/CAMP	Cities of Austell, Clarkdale, East Douglas County, Lithia Springs, Mableton, Powder Springs	(770) 819-0662	9:00 am to 2:00 pm MON - Fri	low-income; residents of service area only
Community Action Center	30327, 30328, 30338, 30342, 30346, 30350	(770)552-4015	10:00 am to 2:00 pm MON - FRI	low-income residents of service area; must reside in target area for 3 months before receiving financial assistance
Community Action for Improvement	Coweta	(770)253-3864	8:00 am to 5:00 pm MON - FRI;	must be employed or have been employed with in the last two months; income guidelines for GAS Assistance Program follow LIHEAP regulations
Decatur Area Emergency Assistance Ministry	30002, 30030, 30079; parts of zip codes that fall in DeKalb: 30032, 30033, 30306, 30307, 30316, 30317	(404)373-2300	9:00 am to 11:30 am MON - FRI	residents of service area only, must live within the perimeter of the service area
Decatur Cooperative Ministry	DeKalb	(404)284-4411	9:00 am to 5:00 pm MON - FRI	have income that is sufficient for all bills for future months, and provide an emergency document stating the reason why the bills could not be paid; They do not assist residents on Section 8
Duluth Cooperative Ministry	30096, 30097	(770) 623-9563	10:00 am to 2:00 pm MON WED FRI	residents of service area only
Dunwoody Baptist Church	30328, 30338, 30340, 30341, 30346, 30350, 30360	(770)280-1240	9:30 am to 11:30 am MON TUE WED	residents of service area only
Fayette Samaritans	Fayette	(770)719-2707	9:00 am to noon MON - FRI	residents of service area only; financial aid is available once a year
Fulton Atlanta Community Action Authority	Fulton	(404)370-7060	10:00 am to 3:00 pm MON WED from the 1st of the month to the 20th	residents of service area only, low-income
Helping Hands of Paulding	Paulding	(770)443-1230	10:00 am to 1:30 pm MON - FRI	must be employed; monthly income must be above monthly expenses; have verifiable crisis; emergency or hardship; and have lived at current address for at least 6 months;
Jewish Family and Career Services	13 Atlanta Metro Counties	(404)677-9300	9 am to 8 pm MON; 9 am to 9 pm TUE WED; 9 am to 5 pm THU; 9 am to 4:30 pm FRI	Varies by the program
Lilburn Co-op Ministry	30047, 30087	(770)931-8333	10 am to 2 pm MON WED FRI	residents of service area only
Midtown Assistance Center	30303, 30308, 30309, 30312, 30314	(404)681-5777	9:30 am to 12:30 pm MON THU FRI; 1:00 pm to 4:00 pm TUE WED; 5:00 pm to 7:00 pm WED	is provided to those that have consistently paid the full amount of rent for the past 6 months
Must – Cherokee	Cherokee	(770) 479-5397	10:00 am to 2:00 pm MON - FRI	residents of service area only
Must – Marietta	30060, 30061, 30062, 30063, 30064, 30065, 30066, 30067, 30068, 30101, 30102, 30144, 30152, 30156, 30160	(770) 427-9862	last week of the month 9:00 am to 5:00 pm	residents service area
Norcross Cooperative Ministry	30071, 30073, 30091, 30092, 30093, and 30340, 30360, 30084 only the portions that fall in Gwinnett County	(770)263-8268	10:00 am to 2:00 pm MON WED FRI; 6:00 pm to 8:00 pm TUE; 10:00 am to noon SAT	residents service area

Rent and/or Utilities

Agency	Area Served	Phone	Hours	Eligibility
North Fulton Community Charities	30004, 30005, 30009, 30022, 30075, 30076, 30097	(770)640-0399	9:00 am to 3:00 pm MON WED THU FRI; 9:00 am to 6:00 pm TUE	residents of service area only (only the part of the zip code that falls within Fulton County in Alpharetta and Roswell, Milton, Johns Creek)
Partnership for Community Action	Zip codes in DeKalb: Avondale Estates: 3002; Clarkston: 30021; Conley: 30027; Decatur: 30030, 30032, 30033, 30034, 30035, 30038, 30058; Lithonia: 30038, 30058; Scottdale: 30079; Stone Mountain: 30083, 30087, 30088; Tucker: 30084; DeKalb/Atlanta: 30319, 30324, 30329, 30345, 30346, 30360; Chamblee: 30341; Doraville: 30340; Ellenwood: 30294; ZIP CODES IN GWINNETT: Auburn: 30011; Burford: 30515, 30518, 30519; Dacula: 30019; Doraville: 30340, 30360; Duluth: 30096, 30097; Grayson: 30017; Lawrenceville: 30043, 30044, 30045; Lilburn: 30046, 30047; Loganville: 30052; Norcross: 30071, 30092, 30093; Snellville: 30039, 30071; Stone Mountain: 30087; Suwanee: 30024; ZIP CODES IN ROCKDALE: 30012, 30013, 30094	(404) 537-4310 LIHEAP (404) 929-2500 Main Client # (404) 537-4300 LIHEAP Additional #	8:00 am to 5:00 pm MON - FRI	must be at or below 125% of poverty level
Real Life Center	Fayette	(770)631-9334	9:00 am to noon MON - THU; 5:00 pm to 7:00 pm THU	residents of service area only
Rockdale Emergency Relief Fund	Rockdale	(770)922-0165	8:00 a.m. to 4:30 pm MON - FRI	must have worked or resided in Rockdale County for 6 months, must attend 2 1/2 - hour budgeting classes
Salvation Army	Cherokee	(770)720-4316	9:00 am to noon WED	
Salvation Army	Clayton	(770)724-1681	Clayton: 9 am to noon MON; Fayette: 9:30 am to 11 am TUE	
Salvation Army	Cobb	(770)724-1652	9:00 am to 9:45 am MON	must had an emergency a least during the last 90 days; after
Salvation Army	Coweta	(770)251-8181	9:00 am to 11:30 pm MON - FRI	
Salvation Army	DeKalb	(404)486-2714	9:00 am to 10:30 am WED	
Salvation Army	Douglas	(770)942-7188	8:30 am to 4:30 pm MON - FRI	
Salvation Army	Fulton	(404)486-2710	9:00 am to 11:00 am MON	
Salvation Army	Gwinnett	(770)963-8802	9:00 am to noon, 1:00 pm to 4:00 pm MON - FRI	
Salvation Army	Henry	(770)957-8868	9:00 am to noon, 1:00 pm to 3:30 pm MON - FRI	
Salvation Army	Newton	(770)788-8274	9:00 pm to 1:00 pm MON - FRI	
Samaritans Together for Clayton	Clayton	(404)361-8848	10:00 am to 10:30 am FRI	
Samaritans Together of Henry	Henry	(678)565-6526	10:00 am to 1:00 pm MON - FRI	bill must be in past due status
St. Martin in the Fields Emergency Assistance Fund	30319, 30341	(404)261-4292	10:00 am to noon TUE	services are limited to \$50 dollars every six months
St. Vincent de Paul Society	13 + counties of metro Atlanta	(678)892-6163	24 hours daily	no restrictions
Sullivan Center	DeKalb, Fulton	(404)753-0531	Call for details	cannot assist clients in subsidized housing; cannot have received assistance in the past; must reside at current address for at least 6 months
Toco Hills Community Alliance	30033, 30324, 30329, 30341, 30345	(404)325-0677	1:00 pm to 4:00 pm MON - THU	residents of service area only
Whole Child Outreach	Cities of College Park, East Point, Fairburn, Palmetto, Union City; Clayton	(678)489-8313	9:00 am to 3:00 pm MON - THU	

SOUP KITCHENS

SUNDAY

ABRAHAM'S HOUSE - 1517 Ralph David Abernathy Rd., Atlanta; (404) 274-1810 Hours: 8:00 am to 10:00 am

ATLANTA CITY BAPTIST RESCUE MISSION - 316 Peters St., SW ATL 30313 (404)577-3409 Hours: dinner: 8:00 pm daily (must attend chapel services)

COMMUNITY CONCERNS - 276 Decatur St., SE ATL (404)659-3390 Hours: 4:00 pm to 5:00 pm MON - FRI; 2:00 pm to 3:00 pm SAT, 8:00 am to 9:00 am SUN; **Eligibility:** referral is required during weekdays but not on weekends;

FIRST PRESBYTERIAN CHURCH OF ATLANTA - 1328 Peachtree St., Atl, 30309 (404) 228-7766 Hours: Sunday breakfast: 7:00 am to 8:15 am SUN **GIVING BACK TO HUMANITY** - (404) 522-5855 Hours: 10:30 am to 1:30 pm SUN (must be in line at 10:30 am in order to get a ticket)

JARS OF CLAY - 937 Sims St., SW Atlanta (404) 586-9793 Hours: 6:00 pm to 7:00 pm MON – SUN

ROCK CHURCH OF ATLANTA - 638 Glenwood Ave., SE ATL 30312 (404)635-9965 Hours: 2:00 pm SUN Area: DeKalb, Fulton

SAFEHOUSE OUTREACH - 89 Ellis St., NE ATL (404)523-2221 Hours: 6:30 pm to 8:30 pm MON - SUN

SANDY SPRINGS UNITED METHODIST CHURCH - 86 Mt. Vernon Hwy., NW, ATL (404)255-1181 Hours: 1:00 pm to 2:00

TRINITY COMMUNITY MINISTRIES - 250 Georgia Ave., SE Ste. 305 ATL (404)577-6651 Hours: 12:30 pm to 2:30 pm SUN

MONDAY

ACTION MINISTRIES ATLANTA 458 Ponce de Leon Ave., NE Atlanta (404) 881-6744 Hours: 11:00 am to noon MON – FRI **Eligibility:** homeless women and children; zip codes 30306, 30307, 30308, 30309, 30312

ACTION MISSION MINISTRY - 18 William Holmes Borders Dr., NE ATL 30312 (404)659-4328 Hours: noon to 2:00 pm MON WED

Area Served: 30303, 30306, 30307, 30308, 30312, 30315

ATLANTA CITY BAPTIST RESCUE MISSION - 316 Peters St., SW ATL 30313 (404)577-3409 Hours: dinner: 8:00 pm daily (must attend chapel services)

COMMUNITY CONCERNS - 276 Decatur St., SE ATL (404)659-3390 Hours: 4:00 pm to 5:00 pm MON - FRI; 2:00 pm to 3:00 pm SAT, 8:00 am to 9:00 am SUN; **Eligibility:** referral is required during weekdays but not on weekends;

CROSSROADS COMMUNITY MINISTRIES - 420 Courtland St., NE ATL (404)873-7650 Hours: 10:00 am to 10:45 am MON – FRI **Eligibility:** must be homeless; If an individual is new to Crossroads, he/she must attend an intake session available 8:30 am MON – FRI.

JARS OF CLAY - 937 Sims St., SW Atlanta (404) 586-9793 Hours: 6:00 pm to 7:00 pm MON – SUN

LUTHERAN COMMUNITY FOOD MINISTRY - 731 Peachtree St., NE ATL (404)874-8664 Hours: 10:30 am to 11:30 MON – FRI

NOT BY BREAD ALONE, INC. - 2727 Bouldercrest Rd., Atlanta, GA (404) 622-9935 Hours: 12:30 pm to 1:30 pm

SAFEHOUSE OUTREACH - 89 Ellis St., NE ATL (404)523-2221 Hours: 6:30 pm to 8:30 pm MON - SUN

TUESDAY

ACTION MINISTRIES ATLANTA 458 Ponce de Leon Ave., NE Atlanta (404) 881-6744 Hours: 11:00 am to noon MON – FRI **Eligibility:** homeless women and children; zip codes 30306, 30307, 30308, 30309, 30312

ATLANTA CITY BAPTIST RESCUE MISSION - 316 Peters St., SW ATL 30313 (404)577-3409 Hours: dinner: 8:00 pm daily (must attend chapel services)

COMMUNITY CONCERNS - 276 Decatur St., SE ATL (404)659-3390 Hours: 4:00 pm to 5:00 pm MON - FRI; 2:00 pm to 3:00 pm SAT, 8:00 am to 9:00 am SUN; **Eligibility:** referral is required during weekdays but not on weekends;

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LUTHERAN COMMUNITY FOOD MINISTRY - 731 Peachtree St., NE ATL (404)874-8664 Hours: 10:30 am to 11:30 MON – FRI

NOT BY BREAD ALONE, INC. - 2727 Bouldercrest Rd., Atlanta, GA (404) 622-9935 Hours: 12:30 pm to 1:30 pm

OPEN DOOR COMMUNITY - 910 Ponce de Leon Ave., NE ATLANTA (404) 874-9652 Hours: Lunch: 11:00 am to noon MON TUE WED

OUR LADY OF LOURDES CHURCH - 25 Boulevard, NE Atlanta (404)522-6776 Hours: 11:30 am to noon TUE THU (closed in July & Aug., opens first TUE in Sept.)

SAFEHOUSE OUTREACH - 89 Ellis St., NE ATL (404)523-2221 Hours: 6:30 pm to 8:30 pm MON - SUN

SOUP KITCHENS

WEDNESDAY

ACTION MINISTRIES ATLANTA 458 Ponce de Leon Ave., NE Atlanta (404) 881-6744 Hours: 11:00 am to noon MON – FRI **Eligibility:** homeless women and children; zip codes 30306, 30307, 30308, 30309, 30312

ACTION MISSION MINISTRY - 18 William Holmes Borders Dr., NE ATL 30312 (404)659-4328 Hours: noon to 2:00 pm MON WED

Area Served: 30303, 30306, 30307, 30308, 30312, 30315

ATLANTA CITY BAPTIST RESCUE MISSION - 316 Peters St., SW ATL (404)577-3409 Hours: dinner: 8 pm daily (must attend chapel services)

COMMUNITY CONCERNS - 276 Decatur St., SE ATL (404)659-3390 Hours: 4:00 pm to 5:00 pm MON - FRI; 2:00 pm to 3:00 pm SAT, 8:00 am to 9:00 am SUN; **Eligibility:** referral is required during weekdays but not on weekends;

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Eligibility: must be homeless; If an individual is new to Crossroads, he/she must attend an intake session available 8:30 am MON – FRI.

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LUTHERAN COMMUNITY FOOD MINISTRY - 731 Peachtree St., NE ATL (404)874-8664 Hours: 10:30 am to 11:30 MON – FRI

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OPEN DOOR COMMUNITY - 910 Ponce de Leon Ave., NE ATLANTA (404) 874-9652 Hours: Lunch: 11:00 am to noon MON TUE WED

SAFEHOUSE OUTREACH - 89 Ellis St., NE ATL (404)523-2221 Hours: 6:30 pm to 8:30 pm MON - SUN

THURSDAY

ACTION MINISTRIES ATLANTA 458 Ponce de Leon Ave., NE Atlanta (404) 881-6744 Hours: 11:00 am to noon MON – FRI **Eligibility:** homeless women and children; zip codes 30306, 30307, 30308, 30309, 30312

ATLANTA CITY BAPTIST RESCUE MISSION - 316 Peters St., SW ATL (404)577-3409 Hours: dinner: 8 pm daily (must attend chapel services)

COMMUNITY CONCERNS - 276 Decatur St., SE ATL (404)659-3390 Hours: 4:00 pm to 5:00 pm MON - FRI; 2:00 pm to 3:00 pm SAT, 8:00 am to 9:00 am SUN; **Eligibility:** referral is required during weekdays but not on weekends;

CROSSROADS COMMUNITY MINISTRIES - 420 Courtland St., NE ATL (404)873-7650 Hours: 10:00 am to 10:45 am MON – FRI

Eligibility: must be homeless; If an individual is new to Crossroads, he/she must attend an intake session available 8:30 am MON – FRI.

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SAFEHOUSE OUTREACH - 89 Ellis St., NE ATL (404)523-2221 Hours: 6:30 pm to 8:30 pm MON - SUN

FRIDAY

ACTION MINISTRIES ATLANTA 458 Ponce de Leon Ave., NE Atlanta (404) 881-6744 Hours: 11:00 am to noon MON – FRI **Eligibility:** homeless women and children; zip codes 30306, 30307, 30308, 30309, 30312

ATLANTA CITY BAPTIST RESCUE MISSION - 316 Peters St., SW ATL (404)577-3409 Hours: dinner: 8:00 pm daily (must attend chapel services)

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NOT BY BREAD ALONE, INC. - 2727 Bouldercrest Rd., Atlanta, GA (404) 622-9935 Hours: 12:30 pm to 1:30 pm

SAFEHOUSE OUTREACH - 89 Ellis St., NE ATL (404)523-2221 Hours: 6:30 pm to 8:30 pm MON - SUN

SATURDAY

ABRAHAM'S HOUSE - 1517 Ralph David Abernathy Rd., Atlanta; (404) 274-1810 Hours: 8:00 am to 10:00 am

ATLANTA CITY BAPTIST RESCUE MISSION - 316 Peters St., SW ATL (404)577-3409 Hours: dinner: 8:00 pm daily (must attend chapel services)

COMMUNITY CONCERNS - 276 Decatur St., SE ATL (404)659-3390 Hours: 4:00 pm to 5:00 pm MON - FRI; 2:00 pm to 3:00 pm SAT, 8:00 am to 9:00 am SUN; **Eligibility:** referral is required during weekdays but not on weekends;

JARS OF CLAY - 937 Sims St., SW Atlanta (404) 586-9793 Hours: 6:00 pm to 7:00 pm MON – SUN

NOT BY BREAD ALONE, INC. - 2727 Bouldercrest Rd., Atlanta, GA (404) 622-9935 Hours: 12:30 pm to 1:30 pm

SAFEHOUSE OUTREACH - 89 Ellis St., NE ATL (404)523-2221 Hours: 6:30 pm to 8:30 pm MON - SUN

Home Delivered Meals

Cherokee County Senior Services - 1001 Univeter Rd., Canton, GA 30115 **(770)345-2675**
60 years of age in Cherokee Co

Clayton County Aging Program - Terrell Starr Complex 877 Battle Creek Rd. Jonesboro, GA 30236
(770)603-4050 60 years of age in Clayton Co

Cobb County Senior Services - 32 N. Fairground St., Marietta, GA 30060 **(770)528-5381**
60 years of age in Cobb Co

Council on Aging for Newnan and Coweta County - 61 Hospital Rd. Newnan, GA 30263 **(770)633-9672**
60 years of age in Coweta Co

Dekalb County Office Of Senior Affairs – 2538 Panola Rd.. Ste. 102 Decatur, GA 30030 **(770)322-2950**
60 years of age in DeKalb Co.

Douglas Senior Services - 6287 Fairburn Rd. Douglasville, GA 30134 **(770)489-3106** 60 years of age in Douglas Co.

Fayette Senior Services, Inc. – 4 Center Dr. Fayetteville, GA 30214 **(770)461-0813** 50 years of age in Fayette Co.

First Presbyterian Church of Atlanta - 1328 Peachtree St., NE Atlanta, GA 30309 **(404)228-7766**
Butts, Cherokee, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Fulton, Gwinnett, Henry, Paulding, Rockdale

Fulton County Department of Human Services - Office of Aging - **(404)730-6000** 60 years of age in Fulton County

Gwinnett County Senior Services - 75 Langley Dr., Lawrenceville, GA 30045 **(678)377-4150** 60 years of age in Gwinnett Co.

Henry County Senior Citizens Services - 1050 Florence McGarity Blvd., McDonough, GA 30252
(770)288-7001 60 years of age in Henry Co.

Norcross Meals On Wheels - **(678)230-2160**;homebound seniors; disabled adults; Area served: 30071, 30092, 30096

Project Open Hand/Atlanta, Inc. - 176 Ottley Dr. Atlanta, GA 30324 **(404)872-8089**
individuals with AIDS/HIV, seniors: critically ill individuals in Metro Atlanta

Rockdale County Senior Services - 1240 Dogwood Dr., SW Conyers **(770)278-7230** 60 years of age and above

Senior Citizen Services Of Metropolitan Atlanta, Inc. - 1705 Commerce Dr., NW Atlanta, GA 30318
(404)351-3889 seniors in Fulton County; seniors in Fulton County 60 years of age and above

Senior Connections - 5238 Peachtree Rd., Chamblee, GA 30341 **(770)455-7602** 60 years of age, DeKalb County

South Fulton Senior Services, Inc. - 3680-82 N. College Street College Park - Fulton, GA 30337
(404)559-0070 60 years of age and above who live in College Park, Fairburn, Hapeville, Palmetto and Union Cit

Food Pantries

Agency	Telephone	Hours	Documents	Area Served
Atlanta Inner-City Ministry	(404)622-7931	11:00 am to 1:00 pm THU	Picture ID	Fulton
Action Ministries Atlanta	(404)881-6744	10 am to 1 pm MON TUE THU FRI	Picture ID, proof of income, SS for all members	30306, 30307, 30308, 30309, 30312
Action Mission Ministry	(404)659-4328	1:00 pm to 3:00 pm MON WED	Picture ID, proof of residence	30303, 30306, 30307, 30308, 30312, 30315
Baitul Salaam	(770)255-8500	10:00 am to 6:00 pm MON TUE	Picture ID, SS	Clayton, DeKalb, Fulton
Ben Hill United Methodist Church	(404)344-0618	10:00 am to 4:00 pm SAT	Picture ID, SS for each child	30310, 30311, 30314, 30315, 30318, 30331, 30336, 30337, 30344, 30349, 30354
Briarcliff Baptist Church	(404)633-6103	9:00 am to 3:00 pm TUE WED	Picture ID, written referral from caseworker, shelter, or government agency, proof of residence	30329, 30340, 30341, 30345
Buckhead Christian Ministry	(404)239-0038	10 am to 4:00 pm MON TUE WED FRI; 10 am to 7:30 pm THU	Picture ID, SS, proof of residence	30305, 30309, 30311, 30318, 30319, 30324, 30326, 30327, 30329, 30331, 30340, 30341, 30342, 30345, 30360
Butler St. Christian Methodist Episcopal Church/CME	(404)659-8745	11:00 am to 1:00 pm TUE	Picture ID, SS	13 metro Atlanta Counties
Calvary United Methodist Church	(404)753-8151	9 am to 12:30 pm WED (call 211)	Picture ID	13 metro Atlanta Counties
Catedral de Fe Ministry	(770)236-8604	9:00 am FRI (first come, first served)	Picture ID, proof of residence	13 metro Atlanta Counties
Center for Family Resources	(770)428-2601	Hours varies, call for details	Picture ID, SS, proof of income	Cobb
Chance for a Higher Level Outreach	(404)681-4567	3:30 pm to 5:45 pm WED	Picture ID/driver license, SS, proof of residence	13 metro Atlanta Counties
Christian Aid Center	(770)819-0662	9am to 1 pm MON – FRI	Picture ID, proof of residence, SS	Austell, Clarkdale, Lithia Springs, Mableton, Powder Springs
Clifton United Methodist Church	(404)241-3388	11:00 am to 12:30 pm WED third)	Proof of income	30032, 30034, 30316
Community Assistance Center	(770)552-4015	10:00 am to 2:00 pm MON - FRI	Id, SS, proof of residence, proof of income	30327, 30328, 30338, 30342, 30346, 30350
Community Church of God	(404)755-4198	2:00 pm to 4:00 pm MON - WED	Picture ID, SS, b. certificate (call United Way 2-1-1)	13 metro Atlanta Counties
Community Food Pantry	(770)784-0037	9:30 am to 1:00 pm TUE FRI	Picture ID, SS, proof of income (call UWA 2-1-1)	Newton
Decatur Area Emergency Assistance Ministry/DEAM	(404)373-2300	9:00 am to 11:30 MON – FRI	Birth certificate and SS for all household members under 18 years of age	30002, 30030, 30079; parts of zip codes that fall in DeKalb: 30032, 30033, 30306, 30307, 30317
Decatur Cooperative Ministry	(404)284-4411	9:00 am to 5:00 pm MON – FRI	Picture ID, SS, proof of residence	DeKalb
Divine Faith Ministries Outreach	(770)603-0025	10:00 am to 4:00 pm TUE THU	Picture ID, proof of res., SS card all family members	Clayton
Duluth Coop Ministry	(770)623-9563	10:00 am to 2:00 pm MON WED FRI	Picture ID, proof of res. SS card all family members	30096, 30097
Dunwoody Baptist Church	(770)280-1240	9:30 am to 11:30 am MON TUE FRI	Picture ID, proof of residence or lease	30328, 30338, 30340, 30341, 30346, 30350, 30360
East Point First Mallalieu United Methodist Church	(404)761-3183	9:00 am to 10:00 am THU 1st and 3rd THU of each month	Proof of residence or lease (food is offered on a first come, first serve basis so arrive early)	College Park, East Point
Family Life Ministries	(404)761-6302	9:00 am to 11:30 am MON – FRI	Picture ID/, birth certificate (for children), proof of res.	30344, 30337
Fayette Samaritans	(770)719-2707	9:00 am to noon MON – FRI	ID, SS, birth certificate	Fayette
Feed My People	(678)565-7800	8:00 am to 9:00 am WED - FRI	Picture ID, SS, birth certificate, proof of residence	Food pantry emergency walking ONLY
Feed the Hungry Foundation,	(770)980-1550	9:30 am to 12:30 pm MON – THU	No documents required (deliveries on SAT)	13 Metro Atlanta counties
Fellowship of Faith Church	(404)346-1162	6:00 pm to 7:30 pm TUE FRI	Picture ID, proof of residence	13 Metro Atlanta Counties
First Baptist of Mableton	(770)944-1719	9:00 am to noon THU	No documents required	Powder Springs, Austell, Mableton
First Mount Pleasant Baptist Church	(404)627-4967	10:00 am to noon SAT	Picture ID, proof of residence or lease	30316
First Presbyterian Church of ATL.	(404)228-7746	1:00 pm to 3:00 pm MON WED FRI	ID, SS, proof of residence or lease	13 Metro Atlanta Counties
Friendship Baptist Church of College Park Georgia	(404)349-1278	4:00 pm to 6:00 pm MON	No documents required	13 Metro Atlanta Counties
Good Samaritan Center	(770)949-7335	9 am to 12:30 pm MON - THU; 9 am to 11:30 am FRI	Picture ID/driver license	Douglas
Greater Community Mission Center	(770)590-8510	10:00 am to 1:00 pm 2nd and 3rd SAT of the month only	Picture ID, proof of income	Cobb

Food Pantries

Agency	Telephone	Hours	Documents	Area Served
Good Samaritan Center	(770)949-7335	9 am to 12:30 pm MON -THU; 9 am to 11:30 am FRI	Picture ID	Douglas
Greater Piney Grove Baptist Church	(404)377-0562	2 pm to 4 pm first-three THU of every month;	Picture ID, SS for family members	DeKalb
Greenforest Social Ministry	(404)486-6771	1 am to 2 pm MON FRI; 1:30 pm to 5:30 pm WED	Picture ID, SS, birth cert., proof of income	13 Metro Counties
Hearts to Nourish Hope	(770)997-4517	8:00 am to noon MON - FRI, 1:00 pm to 3:00 pm MON TUE WED FRI (UWA 211 referral)	Picture ID, SS, proof of residence or lease	30205, 30214, 30215, 30228, 30236, 30238, 30248, 30252, 30253, 30260, 30269, 30273, 30274, 30281, 30290, 30296, 30297
Helping Hands of Paulding	(770)443-1230	10:00 am to 1:30 pm MON - FRI	Picture ID, SS, proof of residence or lease	Paulding
Helping in His Name Ministries	(678)565-6135	9 am to 1 pm MON WED FRI; 6 pm to 8 pm TUE THU	Picture ID, SS, proof of residence	Henry
Hillside Presbyterian Church	(404)289-3092	1:00 pm to 3:00 pm TUE	Picture ID, proof of residence or lease	30032
Hunter Hill Baptist Church	(404)753-8185	9:00 am to 10:30 am 2nd & 3rd SAT	Picture ID, SS	City of Atlanta
In His G. R. E. A. T. Name Ministry	(770)964-8364	10:00 am to 2:00 pm TUE THU;	Proof of residence or lease, SS	South Fulton Cities of College Park, East Point, Fairburn, Palmetto, Union City
Joseph's Storehouse	(404)826-9316	10:00 am to 11:30 am TUE WED THU	Picture ID, SS	DeKalb, Fulton, Gwinnett, Henry, Rockdale
Lawrenceville Cooperative Ministry	(770)339-7887	6 pm to 8 pm MON; 10 am to noon SAT	Picture ID, proof of residence	30043, 30044, 30045, 30046, 30019, Dacula, Lawrenceville
Lee-Stelzer Heritage Research	(404)373-6327	11:00 am to 4:00 pm SAT	Call for details	13 Metro Atlanta Counties
Lilburn Cooperative Ministry	(770)931-8333	10:00 am to 2:00 pm MON WED FRI	Picture ID/, SS, proof of residence	30047, 30084, 30087
Midtown Assistance Center	(404)681-5777	9:30 am to 12:30 pm MON THU FRI; 1 pm to 4 pm TUE WED; 5 pm to 7 pm WED	Picture ID, SS, birth certificate, proof of residence	30303, 30308, 30309, 30312, 30314
Must Marietta	(770)427-9862	10:00 am 2:00 pm MON – FRI	Picture ID, SS (for all members)	30060, 61, 62, 63, 64, 65, 66, 67, 68, 30101, 30102, 30144, 30152, 30156, 30160
New Beginnings Food Outreach	(770)529-6353	10:30 am to 12:30 pm WED; 11 am to 2 pm FRI	Picture ID, SS, proof of res., proof income	13 Metro Atlanta Counties
New Beginnings Praise & Worship Center	(770)460-1346	5 pm to 7:30 pm WED; 8 am to 10 am SAT; 8 am to 2 pm SUN	None	Clayton, Fayette
New Life Fellowship	(770)513-1007	5 pm to 6 pm MON; 1 pm to 2 pm WED FRI SAT	None	13 Metro Atlanta Counties
Norcross Cooperative Ministry	(770)263-8268	10:00 am to 2:00 pm MON WED FRI; 6:00 pm to 8:00 pm TUE; 10:00 am to noon SAT	Picture ID, SS, birth certificate, proof of residence	30071, 73, 91, 92, 93, and 30340, 30360, 30084 the portions that fall in Gwinnett
North Fulton Community Charities	(770)640-0399	9:00 am to 4:30 pm MON WED THU FRI, 9:30 am to 7:30 pm TUE	ID, proof of residence, proof of income	30004, 30005, 30009, 30022, 30075, 30076, 30097
North Gwinnett Cooperative Ministry	(770)271-9793	6 pm to 8 pm MON; 10 am to noon WED FRI	ID, Proof of residence proof of income, SS for family members	Buford, Sugar Hill, Suwanee, 30024, 30518, 30519,
Now Faith Apostolic International	(770)771-3512	10:00 am to noon TUE THU	ID, SS, proof of residence,	Gwinnett
Oglethorpe Presbyterian Church	(404)233-5469	10:00 am to 11:30 am TUE FRI	ID, SS, proof of residence or lease	30319, 30341
Papa's Pantry, Inc.	(770)591-4730	9:30 am to 2:30 pm MON FRI; 9:30 am to 4:30 pm TUE - THU	Picture ID, SS	Bartow, Cherokee, Cobb
Providence Missionary Baptist Church	(404)752-6869	10:00 am to noon FRI	ID, proof of legal status	13 Metro Atlanta Counties
Real Life Center	(770)631-9334	9 am to noon MON - THU; 5 pm to 7 pm THU	Picture ID, SS, proof of residence	Fayette
Rock Church of Atlanta	(404)635-9965	9:00 am to 3:00 pm TUE - FRI	Picture ID	DeKalb, Fulton
Salvation Army	(404)486-2714	9:45 am to 11:45 am, 1:00 pm to 3:45 pm MON - FRI	Picture ID, SS, birth cert., proof of res.	DeKalb
Sconiers Homeless Preventive Org.	(404)454-3554	9 am to noon WED THU (DeKalb)	No documents required	Clayton, DeKalb, Fulton
Shallowford Presbyterian Church	(404)321-1844	1:00 pm to 3:00 pm TUE WED THU	Picture ID/, SS (call UWA 211 for referral)	DeKalb
Shepherd's House	(770)792-0097	10:00 am to 4:00 pm MON - SAT	No documents required	13 Metro Counties
St. Peter & Paul Catholic Church	(404)241-5862	10:00 am to 11:00 am SAT	Picture ID, SS, proof of residence	30030, 30032, 30033, 30034, 30316
Stockbridge Assembly of God	(770)474-8352	9:00 am to 11:00 am MON WED	No documents required	Henry
Storehouse Ministries	(770)428-8410	9:00 am to noon; 1:00 pm to 3:00 pm MON - THU	Picture ID, SS, proof of residence	Austell, Cherokee, Cobb
Sullivan Center	(404)753-0531	9:00 am to 11:00 am TUE WED FRI	Picture ID, SS, proof of residence	30310, 30311, 30315
Turner Chapel AME Church	(770)422-6791	1:00 pm to 3:00 pm WED, 10:00 am to 2:00 pm SAT	Picture ID, proof of residence	Georgia residents

WHAT HOMELESS PEOPLE NEED TO KNOW ABOUT GETTING SERVICES AT GRADY HOSPITAL

■ **Emergency?:** If you are homeless, and have an emergency, you, like everyone else, will be served at Grady no matter where you live.

■ **Non-emergency?:** In non-emergencies, if you are homeless and live in DeKalb County or Fulton County, you will be served at Grady but to obtain services, medicines, and medical supplies without any charge, without any co-payments, you be issued a Grady card that shows you are homeless. To obtain this card you need to present to Grady a letter stating you are homeless. This flyer will tell you how to obtain this letter. Those without a letter of homelessness will be asked to pay a discounted amount, based on their income. If they are unable to pay this amount, they will be referred to a service in their county of residence or rescheduled at Grady.

■ **Who needs a Grady Card?** If you are homeless, and do not have insurance, you **need** a Grady card to get treatment, medicines, and supplies. If you have Georgia Medicaid, you **do not need** a Grady card since you must use your Medicaid card. If the only insurance you have is Medicare, you **do need** a Grady card. If you have private insurance, you **do not need** a Grady card.

■ **What Grady can do for you if you are homeless** If you live in Fulton or DeKalb Counties including Atlanta and Decatur, and you have given Grady proof you are homeless, you will be issued a Grady card that in the VIP field will say "PH" and in the Patient Share field will say "0%". This means: **1.** You will receive all treatment, medicines, and supplies without cost. **2.** You do not have to pay \$2.00 co-pay for medicines or supplies. **3.** You do not have to prove you do not have income. **4.** You will be encouraged, but will not be required, before or after applying for a Grady card or renewing your Grady card, to apply for government benefits such as food stamps, general assistance, and TANF. If you are unable to work because of a medical condition, and you are eligible for SSI disability benefits or SSI based on your being age 65 or older, when you apply for your Grady card, you are required to provide proof that you (1) already receive SSI, or (2) have applied for SSI and are waiting for a decision, or (3) have been denied SSI and have appealed your denial. If you have lost your proof, or cannot get a recent copy of the required proof, Grady's financial counselor will call Social Security for you to verify the status of your SSI. The reason for this requirement is that if you get SSI disability benefits, you automatically get Medicaid. Grady needs to know if you have Medicaid so it can be reimbursed for the cost of the treatment and medicines it provides to you. You benefit too since if you are approved for SSI, you will receive \$603 a month (2006 amount) for as long as you are disabled **5.** You will not be billed for services at Grady during the period you have a Grady card showing you are homeless. **6.** Your first Grady card and any renewals will normally be good for 3 to 6 months. Be sure to keep your card in a safe place at all time.

■ **How does Grady decide who is homeless?** The following guides apply only to those who live in Fulton County or DeKalb County (including Atlanta & Decatur) If you have a letter from a shelter or a social agency, a church, or any reputable organization stating you are homeless, Grady will accept this letter as proof you are homeless. Unless you have Medicaid or private insurance, you will receive a Grady card showing you are homeless. The card will show "PH" in the VIP field which stands for "patient homeless". Your Grady card will be valid for 3 to 6 months from the date it is issued. The letter stating you are homeless needs to be **1.** Printed on the letterhead of the agency providing the letter, **2.** Signed by the director or his agent with a "live" signature, **3.** Show full address and contact telephone number of the agency. The letter needs to state that you are homeless. It does not need to say that you have no income. This letter will be kept in the Grady Financial Counseling Office. If within the last 3 to 6 months you have given Grady a letter from a shelter or outreach office or other church or social agency stating you are homeless, you are not required to provide another shelter letter as long as you confirm that you are still homeless. You will be asked if you receive government benefits such as SSI or have private insurance, or insurance coverage through Medicaid, Medicare, or private insurance. If it is determined you are homeless and do not have Medicaid or private insurance coverage, you will be issued a Grady card as stated above. If you have Medicaid or private insurance, you will not be issued a Grady card even though you are homeless. If you do not have a letter from an organization stating you are homeless, Grady will, depending on your preference, either suggest places where you can get an official letter from a reputable organization that can verify you are homeless (see list shown below) or have one of its social workers verify your homelessness by writing a detailed narrative of your circumstances. After interviewing you, the social worker will document the location where you stay, the amount of time you spend sleeping at that location, and any other details you are able to provide. This written narrative statement will serve as the visible and circumstantial evidence required by Grady for homeless verification. Most homeless shelters provide a letter stating that you stay at their shelter. If you homeless but do not stay in a shelter, there are "help offices" that can verify you are homeless. Some key help offices that may be able to give you a "Grady" letter include The Gateway, 275 Pryor St. near Memorial Dr., Crossroads Community Ministries located at 420 Courtland St. (at St. Luke's Episcopal Church) and Odyssey III at 276 Decatur St. near Grady Hospital.

Grady cards for outpatient services are issued at the Financial Counseling Office located at room GA026 in the main hospital and is open from 7:00 a.m. to 9:00 p.m. Monday through Friday. **If you need to obtain or renew your card** on the day of a clinic appointment, please arrive at least one hour before your scheduled appointment time. **If you lose your Grady Card** it can be renewed anytime during or following the month the card is due to expire. If within the last 3 to 6 months you gave Grady a letter from a shelter or outreach office or other church or social agency stating you are homeless, you may but are not required to provide another letter from a reputable organization stating you are homeless as long as you confirm that you are still homeless. You may request a review of your Grady card at anytime you determine your financial situation has changed and a review is needed. If you are homeless and unable to obtain a letter stating you are homeless, Grady staff will tell you what you need to do.

■ **If You Have Medicaid; Medicaid pays for all treatment, all medicines, all supplies except that at all Grady pharmacies, Medicaid recipients must pay \$2.00 for each prescription. But, remember, no one has to pay more than \$20 a month in total prescription co-payments. Everyone in Georgia who gets SSI disability benefits or SSI aged (65 and older) benefits has Medicaid coverage automatically.** If you have Medicaid but have lost your Medicaid card, **Grady will verify while you are at the hospital whether you have Medicaid coverage or not.**

■ **How To Get Free Medical Records: If you need copies of your Grady medical records for the purpose of applying for SSI or SSDI disability benefits, copies will be provided to you at no cost.**

■ **What To Do If...**

- **If** you are improperly denied a Grady Care card, **you may contact Tommie McCommon, Director, Patient Access Services, at 404-616-4296 who will assist you or refer you to the person who will assist you.**
- **If** you are improperly denied mental health treatment at the Psychiatric Emergency Services clinic (13th floor), you may contact William Reed, Administrative Director of Psychiatric Services at 404-616-4754
- **If** you are improperly denied medical treatment, you may contact Corporate Compliance, at 404-616-1706.
- **If** you are improperly denied medications, you may contact George Bachman, at the Grady Pharmacy at 404-616-5835
- **If** you are improperly denied supplies, you may contact Peter Stephens Director, Supply & Distribution at 404-616-3986.
- **If** you are denied free copies of your Grady medical records for Social Security purposes, you should contact Cynthia Griggs-Flournoy in the Medical Records Office at 404-616-6117
- **If** you are improperly billed for services, you should contact Pamela Walker in Customer Service at 404-616-7286.

Medicare Part D – Prescriptions How it affects Grady patients who have Medicare and/or Medicaid

Do you have Medicare? Have you enrolled in the new Medicare Part D? The Grady Health System has partnered with Community Care Rx to offer a new Medicare Part D drug card for persons using the Grady Health System Pharmacies. The Grady logo will be on the card, and it has some perks when you use the card at Grady. There is no co-payment for generics and you still will not pay more than what you are paying now (in most cases that means \$2.00). The unique thing about this card is that as long as you are using the card at Grady, you do not have to worry about what drugs the plan covers. All medications that are covered by the Grady Formulary will be covered by this plan. If you would like to enroll, you generally have to fill out two (2) applications. The first application from the Social Security Administration that determines whether you are eligible to receive the plan for no monthly premium or deductibles. If you have Medicaid already, then you do not need to fill it out. The second application is from Community Care Rx to enroll you in the program It does take approximately six (6) weeks to receive a card in the mail, but Grady will have your number on file sooner than that if you ask the pharmacist when you are there for your prescriptions. To sign up for the card today, go to any Grady Neighborhood Health Center Pharmacy; or come to the main hospital and see a representative located in either the Customer Service Center, the Central Refill Pharmacy Area, the Senior Pharmacy Area, the Main Outpatient Pharmacy on Pratt Street or in the Atrium. Representatives are available Monday through Friday, 8am * 6pm. If you come after hours, just stop by the Main Pharmacy at Pratt Street and they will help you fill out an application or give you one to take with you and bring back another day. Remember you may always call 404-616-1155 and speak to a representative for information or help you enroll. Note: (Thanks to Grady Hospital for providing all the wording shown below for Part D Medicare Prescriptions.) **This flyer was prepared by alanmharris@juno.com with exceptional assistance from Ms. Cheryl Hayes, VP of Grady Patient Financial Services**

who has approved its contents. The greatly improved services made possible by Ms. Hayes are already in effect and this flyer simply provides in writing a summary of current policies. Duplication and distribution of this flyer are encouraged. Please send suggestions for improving this flyer to alanmharris@juno.com Related flyer: A flyer titled “SSI & Social Security Disability Benefit” explains SSI disability benefits, who is eligible and how to apply. You may request a free copy by e-mailing alanmharris@juno.com

COMMUNITY HEALTH CLINICS

ATLANTA DAY SHELTER FOR WOMEN AND CHILDREN - 655 Ethel St., NW ATL 30318 **(404)876-2894**

Hours: 8:00 am to 4:00 pm MON – SUN **Eligibility:** primarily for homeless women and children, services available to low-income women and children **Fee:** none

BETHESDA COMMUNITY CLINIC, INC - 107 Mountain Brook Dr. Ste. 100, Canton, GA **(678)880-9654**; **Hours:** 24 hour voice mail available (press 3 for eligibility); **Eligibility:** low income families (based on family size and income at or below 150% of the national poverty guidelines); uninsured and underinsured individuals; residents of Cherokee only; **Fee:** lab and procedures: straight fee; all other services: none

CENTER FOR BLACK WOMEN'S WELLNESS - 477 Windsor St., SW Rm. 309 ATL 30312 **(404)688-9202**

Hours: 5:00 pm to 8:00 pm 2nd & 4th THU of the month; 10:00 am to 2:00 pm 2nd & 4th SAT of the month, **Fee:** None (accepts Medicaid) **Area Served:** Clayton, DeKalb, Fulton

COMMUNITY ADVANCED PRACTICE NURSES 173 Boulevard, NE ATL **(404)658-1500**; **Hours:** 2 pm to 6 pm MON THU; 8 am to 12:30 pm TUE WED FRI; **Eligibility:** Medically indigent individuals; **Fees:** none

COMMUNITY MEDICAL CENTER – Palmetto - 507 Park St. Palmetto, GA 30268 **(770) 463-4644**; **Hours:** 8:00 am to 6:00 pm MON - THU; 8:00 am to 5:00 pm FRI; **Fee:** Sliding Scale

CROSSROADS COMMUNITY MINISTRIES - 420 Courtland St., NE ATL **(404)873-7650**; **Hours:** hours vary; **Intake Hours:** Orientation: 8:30 am MON FRI; **Eligibility:** must be homeless; If an individual is new to Crossroads; **Intake Procedure:** new clients must arrive by 8:30am and attend the orientation; **Fees:** none

FAYETTE CARE CLINIC - 1260 Hwy 54 W Ste. 101 Fayetteville, GA 30214 **(770)719-4620** **Hours:** 10 pm to 2 pm MON – THU **Eligibility:** Fayette county residents without insurance and 200% above the federal poverty level; **Fee:** none

GOOD SAMARITAN HEALTH CENTER; 1015 Donald Lee Hollowell Pkwy. Atlanta, GA 30318 **(404)523-6571** **Hours:** 7:30 am to 4:00 pm MON - THU; 7:30 am to 2:00 pm FRI; **Eligibility:** homeless and uninsured individuals **Fees:** Sliding scale, accepts Medicaid, Medicare

GOOD SHEPHERD CLINIC - 6392 Murphy Dr. Morrow 30260 **(770)968-1310** **Hours** 2:00 pm to 7:00 pm MON; 9:00 am to 12:00 pm WED **Eligibility:** residents of Clayton county who are not covered by any insurance program, or do not qualify for Medicare or Medicaid **Fee:** none

GRADY HEALTH SYSTEM - 1247 Bankhead Hwy. ATL **(404)616-2265** **Hours:** Varies by site **Fee:** sliding scale, accepts Medicaid, Medicare, Peachcare, private insurance, *call this clinic for location on other areas*

GRANT PARK FAMILY HEALTH CENTER; 1340 Boulevard, SE Atlanta, GA 30315 **(404)627-4259** **Hours:** 9 am to 5 pm MON – THU; 8 am to 2 pm FRI **Eligibility:** Low income individuals who do not have insurance; **Fees:** Sliding scale

HANDS OF HOPE CLINIC - **(770)507-1344** **Hours** 9:00 pm to 3:00 pm MON – FRI; **Eligibility:** Henry county residents without insurance, Medicare, Medicaid **Fee:** none

HEALING COMMUNITY CENTER OF CITY OF REFUGE - 1300 Joseph. E. Boone Blvd. Atlanta, GA 30314; **(404)564-7749**; **Hours:** 9:00 am to 3:00 pm TUE – FRI; **Eligibility:** low-income individuals; families; homeless; or uninsured; **Fee:** none

OAKHURST MEDICAL CENTERS - 1760 Candler Rd. Decatur **(404)286-2215** **Hours:** 8am to 5 pm MON - THU; **Fee:** sliding scale; **Insurance:** accepts Medicaid, Medicare, private insurance; **Area Served:** DeKalb

SAINT JOSEPH'S MERCY CARE SERVICES; 424 Decatur St. ATL **(678)843-8600** Downtown Clinic; **Hours:** call for details **Eligibility:** homeless, low income and underserved without health insurance **Fees:** Sliding Scale

SOUTHSIDE MEDICAL CENTER GRESHAM – MAIN OFFICE - 1046 Ridge Ave., SW ATL **(404)688-1350** **Hours:** 8 am to 4:30 pm MON - FRI; **Eligibility:** no restrictions; **Fees:** Sliding scale, accepts Medicaid, Medicare, private insurance

WEST END MEDICAL CENTERS; 868 York Ave., SW **(404)752-1400**; **Hours:** 8:00 am to 9:00 pm MON - THU; 8:00 am to 5:00 pm FRI; 9:00 am to 1:00 pm SAT; **Eligibility:** no restrictions **Fees:** uninsured patients: sliding scale; **Insurance:** accepts Medicaid, Medicare, Peachcare, private insurance; **Area Served:** Cobb, Fulton

PUBLIC HEALTH CLINICS

KIRKWOOD HEALTH CENTER

30 Warren St., SE Atlanta, GA 30317

(404)370-7360 Main Number

SERVICE HOURS: 8:00 am to 5:00 pm MON – FRI

INTAKE PROCEDURE: telephone, walk-in

DOCUMENTS: Call for details

FEES: varies by program

AREA SERVED: DeKalb

FULTON COUNTY DEPARTMENT OF HEALTH AND WELLNESS

3699 Baker Ferry Rd., S.W. Atlanta, GA 30331

(404)699-4215 Main Client Number

(404)730-6523 Spanish Line

SERVICE HOURS: 8:30 am to 5:00 pm MON WED
THU FRI; 8:30 am to 7:00 pm TUE

INTAKE PROCEDURE: telephone, walk-in

DOCUMENTS: Picture ID/driver license, social security card, proof of residence or lease

FEES: Sliding scale

INSURANCE: Medicaid, Medicare, private insurance

AREA SERVED: Fulton

CHEROKEE COUNTY HEALTH DEPARTMENT

1219 Univeter Rd. Canton, GA 30115

(770)345-7371 Main Client Number

SERVICE HOURS: 7:30 am to 4:30 pm MON WED
THU; 7:30 am to 7:00 pm TUE; 7:30 am to 1:00 pm FRI

INTAKE PROCEDURE: telephone, walk-in, appointment

DOCUMENTS: Picture ID/, social security card, proof of residence, proof of income, medical or psych records

FEES: Sliding scale

INSURANCE: accepts Medicaid, Medicare, private insurance, Peachcare

AREA SERVED: Cherokee

GWINNETT COUNTY HEALTH DEPARTMENT

2755 Sawnee Ave. Buford, GA 30518

(770)614-2401

SERVICE HOURS: 8:00 am to 7:00 pm MON THU; 8:00 am to 5:00 pm TUE WED FRI

INTAKE PROCEDURE: telephone, walk-in, appointment

DOCUMENTS: Call for details

FEES: Sliding Scale

INSURANCE: accepts Medicaid

AREA SERVED: Gwinnett

COBB AND DOUGLAS PUBLIC HEALTH

4489 Acworth Industrial Dr. Acworth, GA 30101

(770)784-2180 Main Client Number

(770)514-2300 Spanish Line

SERVICE HOURS: 8:00 am to 11:00 am, 1:00 pm to 4:00 pm MON - FRI

INTAKE PROCEDURE: telephone, walk-in, appointment

FEES: sliding scale

DOCUMENTS: No documents required

INSURANCE: Medicaid, Medicare, private insurance

AREA SERVED: Cobb

CLAYTON COUNTY BOARD OF HEALTH

1117 Battlecreek Rd. Jonesboro, GA 30236

(678)610-7199 Main Client Number

SERVICE HOURS: 8 am to 5 pm MON – FRI

INTAKE PROCEDURE: telephone, appointment

DOCUMENTS: Proof of residence or lease, proof of income

FEES: sliding scale

INSURANCE: Medicaid, Medicare, private insurance

AREA SERVED: Clayton

BUS FARE

Note: *Theses agencies help with bus fare for individuals searching for employment or medical reason.*

CENTRAL PRESBYTERIAN CHURCH OUTREACH: 201 Washington St., SW ATL (404)659-7119
Hours: 9 am to 12:30 MON – FRI **Eligibility:** must be employed or searching for work and awaiting their first paycheck **Documents:** present verification of employment, medical appointments or job search; **Eligibility:** MARTA assistance for medical and work related purposes only (homeless only)

CITY OF REFUGE - 1300 Joseph E. Boone Blvd. Atlanta 30314 (404) 874-2241 **Hours:** 9:30 am to 1:30 pm MON THU; **Eligibility:** job interviews or first week of employment

CROSSROADS COMMUNITY MINISTRIES; 420 Courtland St., NE ATL (404)873-7650 **Hours:** hours vary; call for details; **Eligibility:** must be homeless; If an individual is new to Crossroads, he/she must attend an intake session available 8:30 am MON – FRI

FIRST PRESBYTERIAN CHURCH OF ATLANTA - 1328 Peachtree St., NE Atlanta 30309 (404) 228-7746 **Hours:** 1:00 pm to 4:00 pm MON WED; **Eligibility:** only for work that can be verified

HOPE ATLANTA PROGRAMS OF TRAVELERS AID - COBB COUNTY - 995 Roswell St. Ste. 308 Marietta, GA 30060 (770) 428-1883; **Hours:** 8:30 am to 5:00 pm MON TUE THU FRI; **Eligibility:** travelers, newcomers, runaways, resettling homeless

MIDTOWN ASSISTANCE CENTER; 30 Porter Pl., NE ATL (404) 681-5777 **Hours:** 9:30 am to 12:30 pm MON THU FRI; 1 pm to 4 pm TUE; 1 pm to 4 pm, 5 pm to 7 pm WED **Eligibility:** Job search or recently full time job and has not received 1st pay check **Documents:** Picture ID/driver license, social security card, birth certificate, proof of residence **Area Served:** DeKalb, Fulton

NORCROSS COOPERATIVE MINISTRY - 2275 Mitchell Rd. Norcross (770)263-8268 **Hours:** 10 am to 2 pm MON WED FRI; 6 pm to 8 pm TUE; 10 am to noon SAT **Area Served:** 30071, 30073, 30091, 30092, 30093, and 30340, 30360, 30084 only the portions that fall in Gwinnett County

GENERAL CLOTHING

AGENCY	TELEPHONE	ADDRESS	SERVICE HOURS
24/7 Gateway Center	(404)215-6600	275 Pryor St., SW Atlanta	Call for details
Atlanta City Baptist Rescue Mission	(404)577-3409	316 Peters St., SW Atlanta	shelter: opens at 4:30 pm daily
Atlanta Mission - The Men's Division	(404)367-2493	156 Mills St., NW Atlanta	CALL FOR DETAILS
Beacon of Christ Ministries	(770)483-8776		9:00 am to 2:00 pm MON TUE
Because You Are Special 2, Inc.	(770)256-0164	Duluth, GA 30096	9:00 am to 3:00 pm MON - THU
Ben Hill United Methodist Church	(404)344-0618	2099 Fairburn Rd., SW Atlanta	10:00 am to 4:00 pm SAT
Beulah Missionary Baptist Church	(404)688-2296	167 Griffin St., NW Atlanta	10:30 am to 1:00 pm WED
Briarcliff Baptist Church	(404)633-6103	3039 Briarcliff Rd. Atlanta	noon to 2 pm THU
Butler St. Christian Methodist	(404)659-8745	23 Jessie Hill, Jr. Dr., SE ATL	11 am to 1 pm TUE
Christian Aid Mission Partnership	(770) 819-0662	6289 Veterans Memorial Hwy.	9:00 am to 1:00 pm MON - FRI
Columbia Drive United Methodist Church	(404)284-4151	2067 Columbia Dr. Decatur	11 am to 1 pm TUE THU
Community Assistance Center	(770)552-4015	1130 Hightower Tr. Atlanta	10 am to 4 pm MON WED
Conyers/Rockdale Clothes Closet	(770)483-4291	1050 Oakland Ave. Conyers	10 am to 2 pm TUE THU SAT
Covenant House Georgia	(404)589-0163	2488 Lakewood Ave. Atlanta	8 am to 4 pm MON - FRI youth 18 to 21 years of age
Divine Faith Ministries Outreach	(770)603-0025	9800 Tara Blvd. Jonesboro	10 am to 5 pm MON - FRI
Duluth Cooperative Ministries	(770)623-9563	3395 Fox St., Duluth	10 am to 2 pm MON WED FRI
Faith Baptist Church of Lawrenceville	(770)963-5121	165 Clayton St., SE, Lawrenceville	9:00 am to noon TUE FRI SAT
Faith Outreach Center, Inc.	(404)931-7858	6212 Memorial Dr. Stone Mountain	10 am to 2 pm SAT
Faith Tabernacle	(770)997-9798	2892 Springdale Rd. Atlanta	hours vary, call for details
Family Support Center	(404)378-6284	118 2nd Ave. Decatur	9 am to noon MON WED
Fayette Samaritans, Inc.	(770)719-2707	126 Hickory Rd. Fayetteville	9 am to noon MON - FRI
Fellowship of Faith Church, Int.	(404)346-1162	2553 Connally Dr. East Point	6 pm to 7:30 pm TUE FRI
First Baptist Church	(770)963-5121	165 Clayton St., SE Lawrenceville	9:00 am to noon TUE FRI SAT
Lighthouse Community Ministries	(770)944-1719	5385 Church St. Mableton	9 am to noon THU
First Presbyterian Church of ATL.	(404)228-7746	1328 Peachtree St., NE Atlanta	3 pm to 5 pm MON WED FRI
Hands of Christ	(770)623-9563	3395 Fox St. Ste. 101 Duluth	10 am to 2 pm MON WED FRI
Greater Community Mission Center	(770)425-4583	406 Roswell St. Marietta	10 am to 1 pm (2nd, 3rd Saturday of the month only)
Latin American Association	(404)638-1800	2750 Buford Hwy. Atlanta	8:30 am to 5 pm MON - FRI
Lilburn Cooperative Ministry	(770)931-8333	5329 Five Forks Trickum Rd. Lilburn	10 am to 2 pm MON WED FRI
Midtown Assistance Center	(404)681-5777	30 Porter Pl., NE Atlanta	9:30 am to 12:30 pm TUE THU
MM Hope House	(404)949-9639		Noon to 4:00 pm TUE, WED
MUST Marietta	(770)427-9862	1407 Cobb Pkwy. Marietta	10 am - 2 pm MON - FRI
Mount Pleasant Baptist Church	(404)688-6680	Ext. 102 24 Meldon Ave. Atlanta	noon to 4:00 pm WED THU
Norcross Cooperative Ministry	(770)263-8268	2275 Mitchell Rd. Norcross	10am - 2pm MON WED FRI; 6pm to 8pm TUE; 10 am - noon SAT
North Fulton Community Charities	(770)640-0399	11270 Elkins Rd. Roswell	9am - 4:30pm MON WED THU FRI; noon to 7:30 pm TUE
North Gwinnett Coop. Ministry	(770)271-9793	70 Wiley Dr. Buford	6 pm - 8 pm MON; 10 am - noon WED FRI
Open Door Community	(404)874-9652	910 Ponce de Leon Ave., NE Atlanta	Call for details
Samaritan House of Atlanta	(404)572-9000	302 Decatur St. Atlanta	7:00 am to 11:30 am, 1:00 pm to 4:00 pm MON - FRI
Someone Cares, Inc. of Atlanta	(678)921-2706	1950 Xpectrum Cir. Marietta	Call for details
True Church of God Outreach Ministry	(404)753-2890	1301 Joseph E. Boone Apt. 6 Atlanta,	11:00 am to 3:45 pm MON - THU
Turner Chapel AME Church	(770)422-6791	492 N. Marietta Pkwy.	1 pm to 3 pm WED; 10 - 2 SAT
Vision Academy Life Center	(678)206-0688	458 Chestnut St. Lawrenceville	9 am to 1 pm 4 th SAT of each month
Warehouse of Hope	(770)489-0509	100 Hunter Rd., Douglasville	9:00 am to 2:00 pm TUE WED
World Changers Church International	(770)210-5700	2500 Burdett Rd., College Park	9:00 am to 10:45 am, 2:00 pm to 3:30 pm MON WED FRI

BABY CLOTHING

Agency	Address	Information
Atlanta Care Center	1718 Peachtree St. Ste. 496 ATL. (404)262-2273	10 am to 4 pm MON TUE THU; 9:30 am to noon WED FRI SAT
Christian Aid Mission Partnership/CAMP	6289 Veterans Memorial Hwy. #12-A Bld. 12 Austell (770)819-0662	9:00 am to 1:00 pm MON – FRI
Cobb Pregnancy Service	47 Gramling St. Marietta (770)590-9361	9:00 am to 4:00 pm MON WED THU; 9:00 am to 8:00 pm TUE; 9:00 am to 1:00 pm FRI; 10:00 am to 2:00 pm SAT
Community Assistance Center	1130 Hightower Tr. Atlanta (770)552-4015	10 am to 4 pm MON WED Area Served: 30327, 30328, 30338, 30342, 30346, 30350
Coweta Pregnancy Services	29 Brown St. Newnan (770)251-7158	9:00 am to 5:00 pm MON - FRI
Greater Community Mission Center	406 Roswell St. Marietta (770)590-8510	10:00 am to 1:00 pm 2 nd and 3 rd SAT of the Month only
Hosea Williams Feed the Hungry	1035 Donnelly Ave., SW Atlanta (404)755-3353	8:00 am to 1:00 pm MON - THU; 1st 25 household served
MM Hope House	Callers must leave name and telephone number; agency will call back (678)949-9639	Noon to 4:00 pm TUE, WED
MUST Marietta	1407 Cobb Pkwy. (770)427-9862	10:00 am to 2:00 pm MON – FRI Area served: 30060, 30061, 30062, 30063, 30064, 30065, 30066, 30067, 30068, 30101, 30102, 30144, 30152, 30156, 30160
Norcross Cooperative Ministry	2275 Mitchell Rd. Norcross (770)263-8268	10 am to 2 pm MON WED FRI; 6 pm to 8 pm TUE; 10 am to noon SAT; Area Served: 30071, 30073, 30091, 30092, 30093, and 30340, 30360, 30084 only the portions that fall in Gwinnett County
North Fulton Community Charities	11270 Elkins Rd. Roswell (770)640-0399	10 am to 5 pm MON, 10 am to 8 pm TUE, 10 am to 5 pm WED - FRI, 10 am to 3 pm SAT Area Served: 30004, 30005, 30009, 30022, 30075, 30076
Oakhurst Presbyterian Church	118 2 nd Ave. Decatur (404)378-6284	9:00 am to noon MON, WED
Paulding Pregnancy Services	1899 Lake Rd. Ste. 120 Hiram (770)222-6911	9 am to 1 pm MON – FRI Area Served: Cobb, Douglas, Powder Springs, Dallas
Pregnancy Care Center	7196 Mt. Zion Blvd. Ste. Jonesboro (770)477-1501	9:30 am to 5 pm MON TUE THU Area Served: Clayton (also provide maternity clothing)
Pregnancy Resource Center Douglasville	3030 Chapel Hill Rd. Douglasville (770)920-1000	Hours vary, call for details
Pregnancy Resource Center of Fayette	116 Bethea Rd. Ste. 306 Fayetteville (770)719-2288	10 am to 4 pm MON - THU; 10 am to 1 pm SAT Area Served: Cities of College Park, East Point, Fairburn, Hapeville, Palmetto, Union City; Fayette
Real Life Center	382 Senoia Rd. Tyrone, GA (770)631-9334	9 am to noon MON - THU; 5 pm to 7 pm TUE THU by appointment only Area Served: Fayette
Rockdale Community Clothes Closet	1050 Oakland Ave. (770)483-4291	10:00 am to 2:00 pm TUE, THU, SAT
SafeHouse Family Resource Center	4315 Cowan Rd., Tucker (770) 492-9612	11:00 am to 4:00 pm MON - FRI; 10:30 am to 9:00 pm TUE
Signs & Wonders	120 S. Perry St. Lawrenceville (770) 962-0470	9:00 am to 4:30 pm MON – FRI; Area Served: Gwinnett
Southwest Ecumenical Emergency Assistance	1040 Ralph David Abernathy Blvd. (404)756-1699	9:30 am to 1:30 pm MON THU Area Served: 30310, 30311, 30331
Survivors Outreach Center, Inc.	680 McPherson Rd # 39, Lithia Springs (404)610-4541	10:00 am to 1:00 pm MON – WED; 8:00 am to 6:00 pm THU- SAT Area Served: Douglas
Warehouse of Hope, Inc.	100 Hunter Rd. Douglasville (404)489-0509	9 am to 2:00 pm TUE WED; Area Served: Carroll, Cobb, Douglas, Paulding, Polk
Women's Pregnancy Center	822 Roswell St. Marietta, GA (770)514-1080	9:00 am to noon MON; 9:00 am to 12:30 pm TUE THU; 1:00 pm to 4:30 pm, 6:00 pm to 8:00 pm WED; 10:00 am to 1:00 pm SAT Area Served: Cherokee, Cobb, Paulding

SHOWERS

<p><u>24/7 GATEWAY CENTER</u> 275 Pryor St., SW Atlanta, GA 30303 (404)215-6600</p> <p>SERVICE HOURS: 24 hours daily</p> <p>ELIGIBILITY: Homeless individuals</p> <p>INTAKE PROCEDURE: Walk-in</p>	<p><u>ATLANTA CITY BAPTIST RESCUE</u> <u>MISSION</u> 316 Peters St., SW Atlanta, GA 30313 (404)577-3409</p> <p>SERVICE HOURS: shelter: opens at 4:30 pm daily</p> <p>ELIGIBILITY: Men only, call for details</p>
<p><u>ATLANTA DAY SHELTER FOR WOMEN AND CHILDREN</u> 655 Ethel St., NW Atlanta, GA 30318 (404)876-2894</p> <p>SERVICE HOURS: 8:00 am to 4:00 pm MON – SUN</p> <p>ELIGIBILITY: primarily for homeless women and children, services available to low-income women and children</p>	<p><u>FIRST PRESBYTERIAN CHURCH OF ATLANTA</u> 1328 Peachtree St., NE Atlanta, GA 30309 (404)228-7746</p> <p>SERVICE HOURS: 3:00 pm to 5:00 pm MON WED FRI (limit 20)</p> <p>ELIGIBILITY: Showers: males only</p> <p>INTAKE PROCEDURE: (cannot use showers 2 consecutive open days)</p>
<p><u>OPEN DOOR COMMUNITY</u> 910 Ponce de Leon Ave., NE Atlanta, GA (404)874-9652</p> <p>SERVICE HOURS: 8:00 am to 10 am WED THU (must sign-in by 8:00)</p> <p>ELIGIBILITY: No restrictions</p> <p>INTAKE PROCEDURE: must get on the list</p>	<p><u>ATLANTA CENTER FOR SELF SUFFICIENCY/ACCS</u> 302 Decatur St., Atlanta, GA 30312 (404) 572-9000</p> <p>SERVICE HOURS: 7:00 am to 11:30 am, 1:00 pm to 4:00 pm MON - FRI</p> <p>ELIGIBILITY: homeless individuals</p> <p>INTAKE: Referrals from any social service agency</p>
<p><u>JARS OF CLAY</u> 937 Sims St., SW Atlanta, GA 30310 (404)586-9793</p> <p>SERVICE HOURS: 7:00 PM TO 9:00 PM MON - SUN</p>	

TEMPORARY MAILING ADDRESS & COMMUNITY VOICE MAIL

Programs that provide an address for individuals who have no permanent residence and who need an address to apply for public assistance, or for travelers who need a place where mail can be sent.

ATLANTA CENTER FOR SELF SUFFICIENCY/ACCS

302 Decatur St., Atlanta, GA 30312

(404) 572-9000

SERVICE HOURS: 7:00 am to 11:30 am, 1:00 pm to 4:00 pm MON - FRI

ELIGIBILITY: homeless individuals

INTAKE: Referrals from any social service agency

JARS OF CLAY

937 Sims St., SW Atlanta, GA 30310

(404)586-9793

SERVICE HOURS: 7:00 PM TO 9:00 PM MON - SUN

*****Temporary mailing address ONLY*****

Applying for a Georgia ID Card

HOW TO GET YOUR ID OR DRIVER'S LICENSE IN GA.

Any person that is old enough to sign their name, or make a mark indicating their legal signature can apply to the DDS for a identification card. You must provide acceptable proof of identification. You can apply for an identification card if your Georgia driver license is suspended or revoked. You do not have to surrender a Georgia identification card when you get a Georgia driver license or your Georgia driver license is reinstated.

1. Applicant must furnish proof that he or she resides in Georgia and must provide a valid Georgia residence address. The following items are acceptable:
 - Utility bill with valid Georgia residence address;
 - Bank statement with valid Georgia residence address;
 - Rental contracts and/or receipts with valid Georgia residence address;
 - Employer verification;
 - Georgia license issued to parent, guardian, or spouse.
2. Applicant must surrender all previous driver's licenses, identification cards, and instructional permits to the Examiner.
 - If applicant does not have in their possession, a license/ID card to surrender, must provide a certified copy of Motor Vehicle Report or status letter from previous state.
3. First time applicants for a Georgia license or permit or identification card must show some acceptable form of personal identification that includes full name, month, day and year of birth. After verification of full name and date of birth, documents will be returned immediately to the licensee. The following items are acceptable but **must be Original or a Certified Copy**:
 - Original birth certificate (State issued, Hospital birth certificates are not acceptable).
 - Certified copy of birth certificate (Issued from Vital Statistics with affixed seal)
 - Certificate of birth registration
 - Certified copy of court records (adoption, name changes or sex changes.)
 - Certified naturalization records
 - Immigration I.D. card
 - Valid Passport
4. Anyone applying for a Georgia driver's license or identification card must provide a social security number at the time of issuance. It is not necessary to have your original social security card. However, penalties will occur if an incorrect social security number is provided.

U.S. citizens must furnish proof of citizenship. Non-U.S. citizens must present proper INS documentation. Documents presented must be either in English or translated into English by a translator approved by the Department of Driver Services.

PICTURE ID ASSISTANCE

CLEARANCE LETTER – WHEN DO YOU NEED ONE?

If you have NOT had a driver’s license in another state, you do not need a “clearance letter” from that state, but if you have had a driver’s license in any other state, even though you are applying for ID, you must get a clearance letter from that state. If you need help getting a clearance letter, you may call or visit one of the following:

<p>CENTRAL OUTREACH And ADVOCACY CENTER 201 Washington St., SW Atlanta, GA 30303 (404)659-7119</p> <p>SERVICE HOURS: 9:00 am to 12:30 MON - FRI</p> <p>ELIGIBILITY: No restrictions</p> <p>INTAKE PROCEDURE: Appointment only; may telephone at 9:15 am or walk-in to agency to make the appointment</p>	<p>CROSSROADS COMMUNITY MINISTRIES 420 Courtland St., NE Atlanta, GA 30308 (404)873-7650</p> <p>SERVICE HOURS: Hours vary; call for details</p> <p>INTAKE HOURS: Orientation: 8:30 am MON - FRI</p> <p>INTAKE PROCEDURE: registered clients may make appt. from 9:00 am to 10:45 am at front desk</p>
<p>EMMAUS HOUSE 1017 Hank Aaron Dr., SW Atlanta, GA 30315 (404)523-2856</p> <p>SERVICE HOURS: 9:00 am to 3:00 pm MON - FRI</p> <p>ELIGIBILITY: Must be homeless or have no income, recently released from a drug rehabilitation center, or recently released from prison or jail</p> <p>DOCUMENTS: birth certificate, social security card, or copy of social security card, proof of residence, (i.e. letter from homeless shelter)</p>	<p>CLAYTON COUNTY FAMILY CARE 1000 Main St. (404) 366-5527</p> <p>SERVICE HOURS: 9:00 am to 2:00 pm WED</p> <p>ELIGIBILITY: homeless, low income individuals</p> <p>FEES: none</p> <hr/> <p>24/7 Gateway Center 275 Pryor St., SW (404) 215-6613</p>

Free Id or Driver’s License for Veterans

If you are an honorably discharged veteran with active service and if Georgia was your home of record as shown on your DD-214 or if you can prove you have lived in Georgia continuously for the last 5 years, you may be eligible to get a free ID or DL. You must have been receiving VA benefits or treatment at the VA Hospital in GA, or have had a bank account or been employed or can otherwise show you have lived in GA for the last 5 years continuously, you should call or visit the GA Dept. of Veterans Affairs at 730 Peachtree St. 404/347/3484



BIRTH CERTIFICATE

CENTRAL PRESBYTERIAN CHURCH

OUTREACH

201 Washington St., SW Atlanta, GA 30303
(404)659-7119

SERVICE HOURS: 9:00 am to 12:30 MON - FRI

INTAKE HOURS: 9:00 am MON - FRI

ELIGIBILITY: no restrictions

INTAKE PROCEDURE:

appointment only; may telephone or walk-in to agency to make the appointment

24/7 GATEWAY CENTER

275 Pryor St., SW Atlanta, GA 30303
(404)215-6600

SERVICE HOURS: 24 hours daily

ELIGIBILITY: Homeless individuals

INTAKE PROCEDURE: Walk-in

FIRST PRESBYTERIAN CHURCH OF

ATLANTA

1328 Peachtree St., NE Atlanta, GA 30309
(404)228-7746

SERVICE HOURS: 3:00 pm to 5:00 pm MON WED FRI
(limit 20)

CLAYTON COUNTY FAMILY CARE

100 Main St.
(404) 366-5527

SERVICE HOURS:

10:30 am to 2:00 pm TUE THU

ELIGIBILITY:

homeless, low income individuals

FEES: none

BIRTH CERTIFICATE ... *from another state*

STATE	ADDRESS	CITY	ZIP CODE	TELEPHONE
Alabama	P.O. Box 5625	Montgomery	36103-5625	334.206.5418
Alaska	5441 Commercial Blvd	Juneau	99801	907.465.3391
Arizona	P.O. Box 3887 Phoenix	Phoenix	85030-3887	602.364.1300
Arkansas	4815 West Markham St.	Little Rock	72205	501.661.2174
California	P.O. Box 997410	Sacramento	95899	916.445.1719 or 2684
Colorado	4300 Cherry Creek DR.	Denver	80246-1530	303.692.2200
Connecticut	410 Capitol Ave., 1st Floor	Hartford	06134	860.509.7897
Delaware	417 Federal Street	Dover	19901	302.744.4549
Dist. Of Columbia	825 North Capitol St NE	Washington	20002	202.671.5000
Florida	1217 Pearl St.	Jacksonville	32231-0042	904.359.6900
Georgia	2600 Skyland DR. NE	Atlanta	30319-3640	404.679.4702
Hawaii	P.O. Box 3378	Honolulu	96801-9984	808.586.4533
Idaho	P.O. Box 83720	Boise	83720-0036	208.334.5988
Illinois	925 E. Ridgely Ave.	Springfield	62702	217.782.6553
Indiana	P.O. Box 7125	Indianapolis	46204-7125	317.233.2700
Iowa	321 E. 12th St.	Des Moines	50319-0075	515.281.4944
Kansas	1000 SW. Jackson St. Ste. 20	Topeka	66612-2221	785.296.1400
Kentucky	275 East Main St. 1E- A	Frankfort	40621	502.564.4212
Louisiana	P.O Box 60630	New Orleans	70160	504.219.4500
Maine	244 Water St.	Augusta	04333-0011	207.287.3181
Maryland	6550 Reisterstown Rd.	Baltimore	21215-0020	410.764.3038
Massachusetts	150 Mt. Vernon St.	Dorchester	02125-3105	617.727.2816
Michigan	P.O. Box 30721	Lansing	48909	517.335.8656
Minnesota	P.O Box 64499	Minneapolis	55164-0882	651.201.5970
Mississippi	P.O. Box 1700	Jackson	39215-1700	601.576.7450
Missouri	930 Wildwood	Jefferson City	65102-0570	573.751.6387
Montana	111 North Sanders Rm. 209	Helena	59604-4210	406.444.2685
Nebraska	P.O Box 95065	Lincoln	68509-5065	402.471.2871
Nevada	4150 Technology Way, Suite 104	Carson City	89701	775.684.4242
New Hampshire	71 South Fruit Street	Concord	03301	603.271.4654
New Jersey				866.649.8726
New Mexico	PO Box 26110	Santa Fe	87502	
New York	800 North Pearl Street	Menands	12204	518.474.3075
New York City	125 Worth Street, CN4, Rm. 133	New York, NY	10013	212-639-9675
North Carolina	1903 Mail Service Center	Raleigh	27699-1903	919.733.3000
North Dakota	600 E. Blvd Ave, Dept 301	Bismarck	58505	701.328.2360
Ohio	246 N. High St.	Columbus	43216	614.466.2531
Oklahoma	1000 NE 10 th St. Rm. 117	Oklahoma City	73117-1299	405.271.4040
Oregon	P.O. Box 14050	Portland	97293	503.373.0701
Pennsylvania	101 S. Mercer St. 4 th Floor	New Castle	16103	724.656.3100
Rhode Island	3 Capititol Hill Room 101	Providence	02908-5097	401.222.5960
South Carolina	2600 Bull St.	Columbia	29201	803.898.3630
South Dakota	207 East Missouri Avenue, Suite 1-A	Pierre	57501-2536	605.773.4961
Tennessee	421 5 th Ave. North 1 st Floor	Nashville	37247-0450	615.741.1763
Texas	P.O. Box 12040	Austin	78711-2040	888.963.7111
Utah	PO Box 141012	Salt Lake City	84114-1012	801.538.6105
Vermont	P.O. Box 70	Burlington	05402	802.863.7275
Virginia	PO Box 1000	Richmond	23218-1000	804.662.6200
Washington	PO Box 47814	Olympia	98507-9709	360.236.4300
W. Virginia	350 Capital St. Room 165	Charleston	25301-3701	304.558.2931
Wisconsin	1 W. Wilson St. Room 158	Madison	53701	
Wyoming	Hathaway Building	Cheyenne	82002	307.777.7591

REPRESENTATIVE PAYEE **SERVICE**

Programs that arrange for public benefit checks (usually Social Security or SSI) to be sent to a public agency, nonprofit organization, bank, relative or other individual who has been appointed under federal law to act as a surrogate for recipients in situations where they have a cognitive impairment and are unable to manage their own funds.

PLANNED LIFETIME ASSISTANCE NETWORK/PLAN OF GEORGIA

2200 Century Pkwy. Ste. 510 Atlanta

(404)634-0094

SERVICE HOURS: 24 hour voice mail available

ELIGIBILITY: Adults with disabilities and their families

INTAKE PROCEDURE: Telephone, appointment

DOCUMENTS: No documents required

FEES: Varies by the program

AREA SERVED:

Cherokee, Clayton, Cobb, DeKalb, Douglas, Fayette, Fulton, Gwinnett, Hall, Henry, Paulding, Rockdale

ARMS WIDE OPEN COMMUNITY DEVELOPMENT CORPORATION

3013 Rainbow Dr. Ste. 112D Decatur, GA

(770) 413-2241

(404) 243-1110

SERVICE HOURS: 8:00 am to 5:00 pm MON - FRI

DOCUMENTS: low income seniors; persons with disabilities and/or chronic illnesses

CHILD CARE FOR HOMELESS FAMILIES

Programs that are licensed to provide supervised care within designated facilities for children during some portion of a 24-hour day. Staff for approved day care centers must meet defined educational requirements; the program must ensure specified adult/child ratios; and the facility must meet building, fire and zoning codes. Services may include recreational and developmental activities and snacks and/or meals, as appropriate.

ATLANTA CHILDREN'S SHELTER

607 Peachtree St., NE Atlanta, GA 30308

(404) 892-3713

SERVICE HOURS:

7:00 am to 6:00 pm MON - FRI

ELIGIBILITY:

homeless parent and child; children 1 month to 5 years of age

INTAKE PROCEDURE:

referral letter from homeless shelter required

QUALITY CARE FOR CHILDREN

(877) 255-4254

SERVICE HOURS:

8:30 to 5:00 pm MON - FRI

ELIGIBILITY:

families in extreme crisis situations

INTAKE PROCEDURE: telephone

DOCUMENTS: No documents required

OUR HOUSE

(404)378-0938

SERVICE HOURS: 7:00 am to 6:00 pm MON - FRI

ELIGIBILITY: homeless children 6 weeks to 5 years of age, homeless families

INTAKE PROCEDURE:

telephone, appointment, referral from agency with documentation of homelessness

EYEGLASSES SERVICES

*P*rograms that supply corrective lenses for people who have defective but correctable vision, or which provide vouchers which can be exchanged for glasses or contact lenses.

Central Presbyterian Church Outreach

201 Washington St., SW Atlanta, GA 30303
404/659-7119

Georgia Lions lighthouse Foundation

1775 Clairmont Rd. Decatur, GA 30033
404/325-3630

Community Assistance Center, Inc./CAC

1130 Hightower Tr. Sandy Springs
(770) 552-4015

Prevent Blindness Georgia

739 West Peachtree St. Ste. 200 Atlanta, GA 30308
(404) 266-2020

VETERANS

Helplines for Veterans

(888) 442-4551 Educational Benefit Line
 (800) 827-1000 Main Client Number
 (800) 829-4833 TDD
 (800) 273-8255 24 Hour Crisis Line

Veteran's Administration Regional Office

1700 Clairmont Rd., Decatur 1-800-827-1000 (24-hours daily), office: 8:30am to 4:30pm
 Services include: Helping veterans file for benefits, obtain a DD-214, resolve problems with checks, and apply for vocational rehabilitation and educational benefits.

VA Medical Center (Hospital)

1670 Clairmond Rd., Decatur, Ga. 30033, 404/321-6111

Substance Abuse Program: Located on the 5th floor of hospital. Call ext. 6900 for an appointment or walk-in 7:30am to 3pm Mon-Fri. Bring your VA hospital card if you have one. Dual diagnosis patients accepted.

Homeless Vet Program: Helps connect homeless veterans with a variety of services available including substance abuse treatment, mental illness treatment, and housing. Call ext. 7436 8am to 2pm Mon-Fri.

Vet Center

77 Peachtree Place (Midtown) 404/347-7264 Mon-Fri 8:30am to 4:30pm

You don't need an appointment--you can just walk-in. Try to arrive before 2:30pm

Services include readjustment counseling, job counseling and information, substance abuse information/referrals, and helping to link you to other VA services. You can be seen by the Vet Center regardless of when you served.

VA Midtown Clinic

77 Peachtree Place, 404/321-6111 ext. 2601 (Located in the same office as the Vet Center)

8:30am to 4:30pm Mon-Fri

This is a primary care medical clinic. Offers complete physicals, general medical exams, and routine X-rays, follow-up appointments, medical consultations, social work services, health care planning, fills prescriptions, offers medications, crisis counseling, women's medical services (pap smears and mammograms). If you are interested in receiving your medical care at this clinic, contact your primary Care Team (red, green, purple, or silver) and ask to be enrolled for the Midtown Clinic Team.

VOTER REGISTRATION

For Fulton County ONLY

Can homeless people vote?

Yes. Any one who lives in Fulton County and who at the time of registration is not on probation for a felony is eligible to vote.

Why register to vote?

1. To exercise your right as a citizen to vote for issues and candidates of your choice.
2. Your voter registration card serves as a form of ID, and along with your social security card, it is sufficient to get your ID card or driver's license renewed at the GA Dept. of Public Safety. (If you have never had an ID card or driver's license in Ga., you must have your birth certificate; the voter registration card will not help you get your ID)

Where do you go to register?

You can go to any library in Fulton County or you can go to the main office downtown:

Fulton County Administration Building
141 Pryor St., Suite 4085
404/730-7072
Monday-Friday 8:30am-5pm
Located in downtown Atlanta

What information do you need to register?

Take whatever items you have to show your identity such as your social security card

How long does it take to receive your voter registration card?

Most of the time you should receive your voter registration card within 7 business days after you apply. However, around election time, it may take longer. When you register, you should ask how long it would take for you to receive your card.

SSI & Social Security Disability Benefits

Two Kinds Of Disability Payments

Social Security makes disability payments under two programs: 1. Social Security Disability Insurance (**SSDI**) and Supplemental Security Income (**SSI**). **SSDI** payments are made to workers (and minor children and spouses with children in their care) who have worked at least 5 years in the last 10 years before becoming disabled. 2. **SSI** payments are made to people (from age 1 up through age 64) who have little or no income or resources (things they own).

Do You Have A Disability?

To get SSDI or SSI, you must be unable to do any substantial work because of your medical conditions. In 2007, substantial earnings mean, \$900 (or \$1500 if blind) or more a month. This amount goes up each year. Your medical conditions must have lasted, or be expected to last, at least 1 year, or be expected to result in your death.. Even if you cannot do your regular job, **you must be unable to perform any regular paying job for at least 12 months to qualify for SSDI or SSI disability.** However, it is your right to apply for disability benefits even if you are told you probably will not be approved.

How Do You Get Started?

If you think that you may be eligible for SSDI or SSI payments, there are 4 ways to do it. **1. By telephone:** Call 1-800-772-1213 from 7AM to 7PM, M-F. **2. In person:** To get appointment to go to the social security office you can call 1-800-772-1213 or you can just walk in and apply without an appointment. **3. By mail:** You can call 1-800-772-1213 and request application forms be mailed to you or you can go to the social security office and ask for the forms. **4. By internet:** Go to www.socialsecurity.gov.

If you are currently **homeless**, be sure to let SSA know. Your case will be assigned to a **Homeless Unit** where someone who is familiar with the challenges facing homeless people will handle it.

Information Social Security Office Needs When You Go For Your Interview

1. Your **social security number**. 2. Names of all your **employers**, when you worked there, hours worked, how much you were paid. 3. W-2 for last year 4. Birth certificate (original or certified copy. 5. **Military discharge papers** (DD-214) if you served in the military. 6. If applying for a child, **school records**, letters or reports from child's teacher. 7. **Medical records** (see below).

If you do not have all of these documents, do not delay applying. Social Security will help you obtain what you need.

Medical Information Needed

Review the following list of places and check where you have been treated or who knows about your disabilities.

Hospitals Clinics Doctors, Nurses Jail Records Prison Records Hospitals	Insurance companies Attorney records Special education School records Social Workers Case Workers	Occupational therapists Speech therapists Unions, HMOs Vocational Rehabilitation Workmen's Comp Veterans Admin	TB tests, Blood tests Hearing tests, Heart tests Physicals, Prescriptions Psychological Evaluations X-rays, CAT scans Any other records and sources
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For **each disability** that keeps you from working, list **ALL of the places** above that you have treated you for this disability, when you were first and last treated there, how many visits you have made, and the address. If you have any old medical records, discharge papers, medical bills, these will help jog your memory about dates of treatment. If you have been treated under more than one name, be sure to tell Social Security

What Happens Next?

Social Security will send your application to the Georgia Department of Labor's Disability Adjudication Services (DAS) center in Stone Mountain, GA, where the medical decision will be made as to whether you are disabled or not according to Social Security's rules. (Note: No later than 1 week after you have completed your application at SSA, it should have been forwarded to the DAS. Call DAS at 678-476-7000 to find out the name and number of the adjudicator reviewing your case) A person called a disability adjudicator at the DAS, will order your medical records, review them, and make a decision if they have enough information. If additional information is needed you may be asked to provide more work history, a description of your daily activities, and perhaps go to a special exam or special test that Social Security will pay for. It takes about 4 to 5 months to complete most disability claims. Social Security will send you their decision. If they approve your application, they will tell you your payment amount and when payments will start. If they turn you down, they will tell you how to appeal.

10 Actions You Can Take To Improve Your Chances To Be Approved For Disability Benefits

- ❖ **Mention ALL your disabilities:** At the time you apply for Social Security benefits, be very sure to tell Social Security about ALL the reasons why you cannot work—all physical conditions and mental conditions such as depression and emotional problems. Every disability you tell Social Security about must be evaluated. You may have only one disability or you may have five or more. Tell Social Security about all of them.
- ❖ **Find out who your disability adjudicator is:** After Social Security takes your application, they send your claim to the Disability Adjudication Service, where a person, called a disability adjudicator, will decide if you are disabled or not according to Social Security's rules. How do you know who your adjudicator is? Call 678-476-7000 from 8:30 AM to 4:30 PM and when you get a recorded message, press # 4 which connects you to the switchboard operator. Tell her your social security number and ask to speak to the person who has your case. Adjudicators are very willing to help you. You should respond as promptly as you can when your adjudicator requests information from you.
- ❖ **Make sure the disability adjudicator gets ALL your medical records from ALL sources for EACH of your disabilities.** Ask the person who took your application for SSI and/or SSDI to give you a copy of all the information you gave them about your medical treatment. You can use this information to make sure that your disability adjudicator gets all the medical records from all your treating sources. This is very important. For example, the disability adjudicator may ask Grady Hospital for your records from 2001 to present but Grady only sends records from 2002 to October 2004. Or Grady sends the records for your heart condition but not for your diabetes. You won't know what your adjudicator received so you need to ask him or her if your medical sources sent them all the records they were supposed to. (Note: If you are applying for SSI disability benefits, Grady Hospital's policy as of April 1, 2005 is to provide you with copies of all your medical records free of charge.)
- ❖ **Special doctors exams and tests:** If you are asked by your disability adjudicator to go for a special doctor's exam or for special tests, be sure you keep the appointment or that you let them know in advance why you cannot. If you missed your appointment, call your adjudicator and ask that the exam be rescheduled. These special exams and tests are very important. Failure to keep your appointment might result in your being turned down for SSI or SSDI.
- ❖ **Appoint someone to help you:** If you think you will need help with your disability application, and you have a friend, relative, counselor, anyone you trust who is willing to help you, you can informally do this or you can do it formally by asking the Social Security office for form SSA-1696, Appointment of Representative. Your representative, who does not need to be a lawyer, will get copies of all mail sent to you and will be able to discuss your case with anyone at the Social Security office or at the Disability Adjudication Services office. Some organizations in the Atlanta area that help people apply for disability benefits:

Some Organizations in the Atlanta area that help people apply for disability benefits:

Crossroads Community Ministries, 420 Courtland St., **Contact:** Emily McIver, 404-873-7650, **Intake:** M-F 8:30am

Georgia Law Center for the Homeless, 100 Edgewood Ave. Suite 1625, 404-681-0680, **Intake:** Mon 9am-12pm & Tu/Th 1pm-4pm

- ❖ **Homeless?** If you are homeless, make sure you let the Social Security Administration know. Special assistance is offered to people who are homeless because Social Security understands difficulties you may have in getting mail, or having to change your address often.
- ❖ **Mailing address:** Be sure you have a reliable, stable mailing address and check often to see if you have mail. Some of the larger mailrooms for homeless people: Crossroads (St. Luke's) 420 Courtland St. Atl 30308, Odyssey III (must have I.D.), 276 Decatur St., Atl 30312, Safehouse, 89 Ellis St. Atl 30303
- ❖ **If you don't live at your mailing address:** If your mailing address differs from your residence address or you are homeless, be sure to tell Social Security at the time you apply and your disability adjudicator where you actually live so that they can schedule any doctor's appointments in zip codes most convenient for you whenever they can.
- ❖ **Forms:** You are most likely to be asked by your disability adjudicator to fill out two forms: Function Report-Adult-Form SSA-3373-BK and Work History Report-Form SSA-3369-BK. These forms are used when the medical reports were not sufficient to make a decision. It is very important that these forms be completed and returned to your disability adjudicator. When completing the Function Report, you want to give details. You want to emphasize how and when your disabilities limit your ability to do things an average person can do. If you are not able to complete these forms, call your adjudicator and say you need help. Failure to complete and return these forms may hurt your chances for being approved. Social Security employees and your disability adjudicator will help you complete these forms if you have difficulty answering all the questions.
- ❖ **Vocational Rehabilitation**—Don't wait until you have been denied to think about a referral to VR. If VR helps you to obtain sustained work, that is great. You will be able to earn more than you would get with SSI. If VR is not successful, then this can be evidence that there is no work that you can do despite the best efforts of VR experts. You can call the VR office (404-206-6000) to ask for services at the same time Social Security is processing your SSI/SSDI application.

Remember

- Do not delay applying for benefits because you don't have all the things Social Security requests. You may lose money if you delay applying. Social Security will help you obtain whatever information is needed.
- You have a right to be served by any Social Security Office you prefer. You are not required to go to the office nearest to your mailing address or residence.

IF YOUR DISABILITY APPLICATION IS TURNED DOWN

- Always appeal. The first appeal is called a reconsideration and the same office (the DAS) that turned you down will review your appeal. It will take about the same amount of time to process as your initial claim took. If your reconsideration request is turned down, you can appeal again and this is called a hearing request where you go before an administrative law judge. Find a lawyer who specializes in Social Security cases and who will not charge you anything unless you win your appeal. It varies from state to state but generally the hearing takes about two years to complete from date of filing to date of written decision. Please send suggestions for improving this flyer to alanmharris@juno.com